

**”END-TO-END
LOGISTICS PARTNER**



**DELIVERY
AND
BEYOND..."**


**Company
Profile**



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ABOUT US **"DELIVERY AND BEYOND..."**

Tassleem is %100 Qatari company driven by technology and led by logistics experts who collect their efforts and experience to create modern and reliable delivery and logistics solutions. We redefined how business owners could prepare, collect, ship, track, and deliver all their goods through one comprehensive platform.

"It is a service specially tailored to your needs."

How it begins...

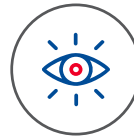
Five years ago, a team of logistics experts from Qatar, China, Egypt, the Philippines, India, and other countries decided to plan and work on providing a seamless delivery experience to the Qatari market.

Here started Tassleem, where business owners' needs could be understood and have a fulfilled logistics service.

Over the years, Tassleem gained a good reputation and built strong relationships with its clients.

By providing an easy-to-manage platform, professional teamwork, fleets of cars, trucks, and bikes that suit all kinds of businesses, professional customer service, and quality meets international standards, Tassleem is today considered the best delivery and logistics service provider in the Qatari market, and we continue to expand.

OUR VISION, MISSION, GOALS



OUR VISION

To be Qatar's premier logistics and delivery service provider, delivering reliable and efficient B2B solutions throughout Qatar.

We strive to be the go-to partner for businesses of all sizes, introducing delivery solutions that exceed expectations.



OUR MISSION

We leverage the latest technology through our comprehensive IT platform to provide fast delivery options that meet the unique needs of our clients.



OUR GOALS

Our goals is to be a trusted partner for our clients, helping them to streamline their supply chain and achieve their goals and customer satisfaction.

VALUES DROVE US TO MOVE FURTHER

- **Reliability**

We strive consistently deliver on our promises to customers, partners, and employees.

- **Fast**

We prioritize fast delivery for our clients by implementing efficient logistics systems, utilizing advanced technology, and working closely with trusted delivery partners to ensure timely and reliable delivery service.

- **Safety**

We take all necessary measures to ensure our employees' safety while maintaining the highest levels of security for your packages and goods.

- **Customer-centricity**

Tassleem values its clients and is committed to providing exceptional customer service to assist with any special requests or requirements.

- **Innovation**

Our dedicated team continuously looks for ways to improve our service to help you stay ahead of the competition and deliver better value.

- **Flexibility**

To provide maximum flexibility for our clients, we offer a range of delivery options to suit their needs, including Scheduled delivery, same-day delivery, golden delivery...

- **Integrity**

Conducting our business with honesty, transparency, and ethical standards that inspire trust and confidence in our stakeholders.



OUR SERVICES, WHAT CAN WE DO ?



Delivery services

- **Golden delivery**

Get goods, essentials, and more picked up and delivered to your customers within 1.5 - 2 hours.

- **Express delivery**

It takes only 4 hours to pick up and deliver your orders.

- **Same-day delivery**

Discover more flexibility in your delivery process with Tassleem. Your orders will be picked up and delivered on the same day.

- **Daily delivery**

Our team will be ready to pick up your order and deliver it within 24 hours.

- **Next-day delivery**

Pick up and deliver your orders within only 48 hours.

- **Scheduled delivery**

To improve customer satisfaction, Tassleem offers a scheduled delivery service. Now, you can choose the perfect time and date to pick up and deliver your orders.



OUR SERVICES, WHAT CAN WE DO ?

Delivery services

- **Warehouse service**

Boost your profitability and customer satisfaction with a way more cost-effective solution for all your warehousing, temporary storage, and distribution needs, just with Tassleem.

- **Packaging**

Safety is a priority!

So, Tassleem offers an advanced packaging service for your orders to keep them safe and highly secured.

- **Packaged goods transportation**

Whatever your goods are, we handle transporting them most safely and efficiently through a competent operational network and proactive fleet management team.

- **Professional storage and distribution**

Focus on growing your business, and let us handle your logistics. With flexible scheduling and customizable delivery options, we've got you covered.

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OUR SERVICES, WHAT CAN WE DO ?



Logistics services

• Shipping services

Tassleem offers a complete range of shipping services to meet your entire shipping & Logistics needs.

- Customs Brokerage
- Door-To-Door service

• Air Freight

Tassleem offers comprehensive air freight services that are fast, reliable, and cost-effective destinations at very competitive rates.

• Sea freight

We understand how efficient and economical sea freight can affect your business's success. So, we serve your needs through a huge network and we offer all kinds of sea Freight Solutions including FCL & LCL.

• Land Freight Service

Our experienced and skilled team and logistics personnel ensure that we offer the best land freight services in Qatar and the best customer experience.

• Cross border

Most online shoppers order goods from foreign websites. This trend has opened new revenue generation channels for retailers everywhere, including the GCC region.

These also opened new challenges. So, Tassleem offers customizable cross borders solutions to help you expand your business across borders.



OUR SERVICES, WHAT CAN WE DO ?

Logistics services

• Professional distribution

Our professional distribution assistants ensure that perfect distribution is maintained to reduce all forms of wastage. Also, detecting inventory excess and the requisite facilities are done accordingly.

• Warehousing Facilities and solutions

Tassleem provides storage facilities, dedicated Spaces, and warehouse functions for our customers and their Products All that through a warehousing system that is running smoothly to support customers' needs and requirements.

• Cross docking

It is a logistics strategy that involves unloading shipments from arriving vehicles and immediately loading them into departing vehicles with minimal or no unloading and warehousing work in between.

Also used by companies from various sectors, such as retail companies and less-than-truckload freight service providers (Less Than-Truckload. TL).

Cross docking features some benefits that streamline your business:

- Saving costs. Including warehouse storage costs, stock holding costs, shipping and hatchery costs, transportation, and labor costs.
- Shipments consolidation and provision of the length of time in the supply period.
- Provide better customer service and speed up inventory turnover calculation.
- Reducing the space allocated for storage, reducing the amount of excess stocks, and reducing the risk of damage or loss.
- Aligning shipment quantities with actual demand and better control the distribution process.

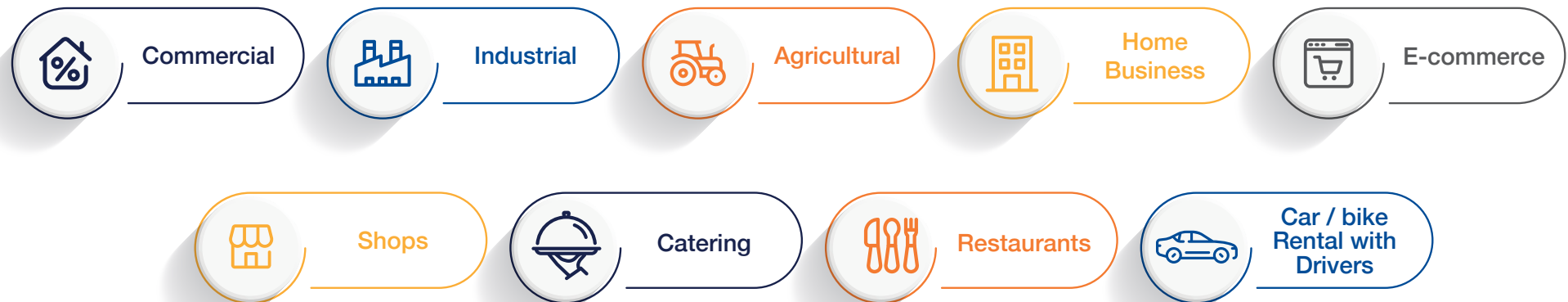
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TO WHOM WE DELIVER?



Tassleem provides its services to all kinds of businesses:



MEET OUR FLEET

We provide a huge fleet of different vehicles to meet your unique needs:



BIKES



CARS



REFRIGERATED



PICK UP



TRUCKS

FIND OUT HOW WE ELEVATE YOUR BUSINESS, WHY US?

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We strive to become the trusted extension to our partners' businesses, carrying out our job with ease and excellence

- Standard and customized Last-Mile Services
- Delivery to any place in Qatar
- Support all kinds of businesses
- Yearly\Seasonal contracts
- Flexible offers
- Fast, reliable, and safe delivery
- Safe handling of documents and goods
- Temporary storage
- Huge and varied fleet of cars and trucks
- High successful delivery rate
- 24 \ 7 customer support

All of this is done through :

- OMS (Order Management System)
- Easy booking at portal access
- API integrations
- Driver mobile App
- Automated notifications (Dashboard + SMS)
- An order tracking link
- Warehouse dashboard
- Fastest cash on delivery remittance (COD)
- Dedicated account managers
- Merchants' accounts include (invoices - reports)
- Issuance of delivery voucher – barcode



HOW IT WORKS ? ADVANCE DELIVERY IT PLATFORM



And it takes simple, easy and smooth steps to be done:



OUR CLIENTS

Tassleem Company has helped numerous clients to enhance their businesses and improve customer experience by providing them with the best delivery service for their various business needs.

EXCEPTIONAL CUSTOMER SERVICE

Tassleem's exceptional customer service team works around the clock setting our clients' comfort and their work as our top priority.

TASSLEEM POLICIES

Our company is fully dedicated to delivering exceptional and dependable delivery and logistics services that cater to the specific needs of business owners.

We are relentless in our pursuit of service improvement to guarantee our clients receive the highest quality of service.

At our company, we prioritize safety, and accountability, and deliver uncompromising quality to our team, clients, and end customers.

We take pride in maintaining the highest standards, ensuring that our clients receive nothing but the best.

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