

STEPHEN KWADWO OWUSU-GYAKARI



+97450799845



Stephengyakari@gmail.com



Al Wakrah -Mesaieed, QATAR



Work Experience (Skill Highlights)

Drive and Initiative

Dallah Holdings (FIFA WORLD CUP HC SUPPLIER), 10.2022 –12.2022

- Assisted 10-15 Customers a day at FIFA World Cup 2022.
- Verified and cross-checked ticket data and design elements to ensure compliance with Hayya regulations.
- Actively participated in 5 training sessions, acquiring new communication skills and needed information for the 2022 Fifa World cup
- Resolved 95% of customer issues and provided satisfactory solutions during the FIFA 2022 event, resulting in high customer satisfaction.
- Assisted over 10 customers in resolving application-related issues and troubleshooting technical problems, ensuring smooth ticketing processes.

Construction Knowledge & Technical Abilities

Junior Architect (Intern) Spyra Architects, 01.2021– 03.2021

- Proficient in using more than 15 known software for architects. Proficient in the industry leading software such as : **Auto desk AutoCAD|Archicad|3Ds Max| Adobe Lightroom| Photoshop**
- Actively participated in team meetings and design critiques, providing constructive feedback and contributing to design solutions.
- Collaborated closely with project teams to develop 3D visualizations and renderings of proposed designs.
- Assisted 2-3 senior architects in organizing and managing architectural documents for various projects.

Teamwork and Man Power

Construction Worker Helper- Spyra Architects , 02.2021– 04.2021

- Assisted skilled construction workers in various tasks, such as carrying materials, setting up equipment, and cleaning work areas.
- Followed safety guidelines and protocols to ensure a secure work environment for the construction team.
- Loaded and unloaded construction materials, tools, and equipment as directed by the supervisor.
- Operated basic hand tools and power tools under supervision to perform assigned tasks.
- Assisted with concrete pouring, bricklaying, and other construction activities as needed
- Utilized active listening skills to understand set task for the day

Education

BSC Architect Engineer |Architecture and Urban Design |Akademia Finansów i Biznesu Vistula, Warszawa, Poland | 10.2017– 09.2021

High School Graduate |AS Level Geography and A Level Art and Design |Mesaieed International School, Mesaieed, Qatar |09.2010– 07.2017

Software Strengths



Work Experience History

HC Supplier- Fifa World Cup 2022 | Dallah Holdings, Doha, Qatar 10.2022 – 12.2022

Guest Relation- Hospitality | A&O Hostel, Warsaw, Poland 08.2021– 09.2021

FQA Game Tester | Testronic Labs , Warsaw, Poland 06.2018 - 08.2018

Volunteer Works

Press Team | Mesaieed International School, Qatar 12.2016– 13.2016

Refugees Supporting Team Member Warsaw, Poland 02.2022– 05.2022

Project Works & Specialities

- Accra Railway Station Design
- Shipping container Shop in Warsaw, Poland
- Residential Housing Design & Affordable housing
- Kumasi Railway Concept Design

Languages

English- B1 - Native

Awards and Certifications

Best in A Level Art and Design Mesaieed International School , Mesaieed, Qatar 09.2017

African Society Committee Vistula University , Warsaw , Poland 04.2019

