

Aymen RADDAOUI

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Automotive Electro-mechanic

Career Objective:

To leverage my 16 years of professional experience in the automotive field, enhancing my expertise and contributing to the growth of my career as an automotive expert, while continuously striving for excellence in the industry.

Languages Spoken and Written: French and English.

Mastery of the listed software: Microsoft office (Excel, Power Bi, Word, Outlook...), Photoshop, Office 365.

Special Skills:

- Understanding of technical plans and documents.
- Flexibility and continuous learning.
- Effective teamwork and collaboration.
- Organizational and responsibility skills.
- Analytical problem solving.
- Extensive technical expertise in automotive.
- Repair and technical report writing.
- Diagnostic Proficiency.
- Safety Compliance.
- Excellent communication and interpersonal skills.
- Decision-making and reporting aptitude.

Training

2020	Force Management Training Certificate, Management Acquire key skills for successful modern leadership, management, and communication.
2019	PRO-Plus CONSULTING Training Certificate, Communication and Speech Enhancement
2009	Certification from NISSAN Middle East, FZE In overseeing tasks in an automotive dealership, with a focus on quality and customer service in the areas of maintenance, repair, and sales.
2003_2006	ISSAT (Higher Institute of Applied Sciences and Technology) Gabes, Tunisia - University Diploma in Electromechanical Engineering (DUT).
2002_2003	Ahmed SNOUSSI High School , Gafsa, Tunisia Technical Baccalaureate Diploma.

Experience

2022-> until today	InfoProDigital Automotive ETAI / HaynesPro Tunisia    Project Leader : <ul style="list-style-type: none">▪ Passionate about project management and exceptional results.▪ Skills in management, project control, and quality control.▪ Analytical approach to solving complex challenges.▪ Creating a collaborative environment for the growth of each team member.▪ Time management at the core of the work methodology.▪ Ability to effectively manage teams and optimize time management.
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	<ul style="list-style-type: none"> ▪ Motivating the team towards excellence and overcoming obstacles. ▪ Passion for innovation and continuous process improvement. ▪ Commitment to operational excellence and customer satisfaction. ▪ Technical skills in the automotive field. ▪ Enthusiasm for developments in the automotive industry. ▪ In-depth knowledge that contributes to technical support for colleagues. ▪ Providing technical training to new recruits within the teams. ▪ Communicating and clarifying production directives. ▪ Supervising two teams: the Maintenance Plans team and the Methods and Technical Data team.
2018-2022	<p>Team Leader / Quality Manager:</p> <ul style="list-style-type: none"> ▪ Expertise in project management, leadership, technical support, project control, quality control, and analytical skills. ▪ Leading large-scale projects with strategic planning and efficient resource management. ▪ Fostering a collaborative and stimulating environment for the team, encouraging professional development. ▪ Proficiency in technical skills related to the automotive industry. ▪ Deep enthusiasm for advancements in the automotive industry. ▪ In-depth expertise that enriches technical support provided to colleagues. ▪ Mentoring new recruits within the teams, communicating, and clarifying production instructions. ▪ Leading two teams: the Maintenance Plans team and the Methods and Technical Data team. ▪ Effective time management to meet deadlines and achieve objectives. ▪ Expertise in technical assistance and operational problem solving. ▪ Analytical approach for informed decision-making and risk management. ▪ Commitment to quality control and high standards. ▪ Providing high-level technical support and efficiently resolving complex issues.
2013-2018	<p>Technical author:</p> <ul style="list-style-type: none"> ▪ Expertise in technical writing, technical support, quality control, and time management. ▪ Contributing to the creation of high-quality technical documents. ▪ Meeting deadlines through time management skills. ▪ Playing a key role in training and assisting new colleagues. ▪ Serving as a reference for technical questions within the team. ▪ Updating quality control processes to ensure accuracy and product quality. ▪ Delivering high-quality products. ▪ Efficiently resolving complex technical issues in collaboration with multidisciplinary teams
2011-2013	<p>SSTS. RENAULT-NISSAN Dealership Tunisia</p> <div style="text-align: right;">  </div> <p>Workshop Manager:</p> <ul style="list-style-type: none"> ▪ Responsible for organizing and allocating workstations. ▪ Overseeing production to ensure compliance with processes, quality, and deadlines. ▪ Participating in vehicle inspections to assess damages and necessary repairs, then preparing payment quotes. ▪ Effectively managing orders for spare parts, paint, tools, and required equipment. ▪ Conducting technical tests after repairs and handling customer returns. ▪ Monitoring and controlling the inventory of work tools.

2007-
2011

- Addressing the challenges of diagnosing mechanical, electrical/electronic malfunctions.
- Maintaining team cohesion and motivation.
- Planning staff work schedules to optimize workshop efficiency.
- Implementing and monitoring safety protocols to ensure a safe working environment.
- Managing customer relationships, including communicating repair progress and problem resolution.

Automotive Technician:

- Assuming responsibility for periodic maintenance, including engine oil changes, gearbox maintenance, suspension and brake system inspections, etc.
- Performing diagnostics, maintenance, and automotive repairs, including complex electrical/electronic interventions such as automated systems, safety features, air conditioning, airbags, systems (ABS, ESP, etc.), injection systems, computers, lighting and signaling systems, etc.
- Conducting major maintenance operations such as timing belt replacements, clutch replacements, and gearbox replacements.
- Executing mechanical repairs on mechanical components such as gearboxes, brakes, clutches, differentials, etc.
- Maintaining tires, including tire changes.
- Performing alignment and adjustment work for alignment, camber, caster, and ride height values.
- Conducting welding and electrical brazing operations to repair or modify electrical and electronic components.
- Diagnosing and resolving problems related to starting and charging systems, including the battery, alternator, and starter.
- Managing and maintaining tools, equipment, and specific automotive electromechanical diagnostic devices.
- Maintaining order, cleanliness, and safety in the workshop.