

# ALJESS JIM SHIJERU R. EARNHART

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# Objective

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

## **Experience**

## Dynamic Supply Company

August 23,2023 - Present

Senior Retail Manager

Organize all store operations and allocate responsibilities to personnel

Supervise and guide staff towards maximum performance

Prepare and control the store's budget aiming for minimum expenditure and efficiency

Monitor stock levels and purchases and ensure they stay within budget

Deal with complaints from customers to maintain the store's reputation

Inspect the areas in the store and resolve any issues that might arise

Plan and oversee in-store promotional events or displays

Keep abreast of market trends to determine the need for improvements in the store

Analyze sales and revenue reports and make forecasts

Ensure the store fulfils all legal health and safety guidelines

#### Price Rite Limited

September 11,2022 - August 18,2023

Retail Manager

Ensure efficient operation of the store to achieve optimal results in sales targets, KPI's, store presentation, visual merchandising, stock levels, wage control and shrinkage

Motivate the team to achieve optimal results in KPI's & added value targets across stores

Closely monitor store sales to achieve daily, weekly, monthly, and yearly targets - acknowledge outstanding results and identify any areas of missed opportunity

Effectively manage the wage costs in store, adhering to weekly wage targets and company rostering standards Coach and mentor team or staffs to maintain high team morale and encourage their individual development by ensuring training and succession plans are in place

## Merry mart Grocery Center Incorporation

September 21,2021 - March 31,2022

Store Supervisor

Responsible for ensuring the Store consistently achieves or exceeds sales, KPIs, and profitability goals through effective use of short and long term planning, expense control, sales and service.

Responsible for accurately processing sales, exchange, and refund transactions at the cash desk, with proper operations of the POS system, handling forms of tender with accuracy and respect, and ensuring proper discounts are applied when applicable. Also, responsible for processing employee transactions while adhering to the Associate Discount Policy & Procedures.

Required to comply with all Policies and Procedures, operational core competencies and key accountabilities. Required to work non-traditional hours, weekends, evenings, holidays; overtime may be required.

### • The DIY (do it yourself) Shop Corporation

April 2021 - September 2021

Purchasing Buyer

Maintain updated records of purchased products, delivery information and invoices

Monitor stock levels

Prepare purchase orders according to production needs and inventory level

Negotiate prices with suppliers and place orders

Monitor update information of supply resource

Make sure all the products purchased meets standard and import regulations

Check delivery schedule and track orders

Assist Procurement manager to negotiate contracts with suppliers

Coordinate with warehouse staff to ensure proper storage

# • The DIY (do it yourself) Shop Corporation

Store Supervisor

Ensuring excellent customer service is provided by yourself and all staff members at all times Provide staff training, guidance and develop strategies to motivate sales performance towards achieving sales

October 2012 - March 2021

targets

Collaborate with Management to achieve company and store goals

Coach and motivate your team, including role playing and training to develop their sales strategies

Assist in Visual Merchandising and store presentation to a high standard Efficiently and effectively handle and solve customer service inquiries

Insulite Manufacturing Incorporation

May 2011 - September 2011

Warehouse incharge

Carry out physical stock management, including cycle counts and the receipt, storing and dispatch of goods Undertake administrative duties as required for the warehouse operations

Organisational skills and the capability to read and interpret documents such as safety rules, operating and maintenance instructions and procedure manuals

Loading and unloading of delivery vehicles, shipping containers, rail containers

Undertake any other warehouse duties within their capability as directed by the Warehouse Manager

#### Education

Asian Institute of Computer Studies
 Business Information Management
 Associate Degree

2008

#### **Skills**

 Marketing Retail Management Leadership Ability to Motivate Others Delegation Customer Focus Quick Learner Multi-Task Skills Team Player Customer Focus Pricing Staffing Vendor Relationships Market Knowledge Results Driven Strategic Planning Management Proficiency Client Relationships Sales Experience Organization Verbal and Written Communication Adaptability Visual Merchandising

#### **Personal Details**

· Nationality: Filipino