

I have over 02 years of experience as Van Salesman and 8 years of experience as Customer Service. I have assisted many businesses in improving the user experience of their products and platforms.



## SHAKKEEL KALLATTPURATH

**CUSTOMER SERVICE** 

Doha, Qatar



+974 77984988

E.Mail: shakkeelkp08@gmail.com

## Work Experience

## VAN SALES MAN - FINEWAY INTERNATIONAL W.L.L

August 2019 - December 2021



- o Driving a van and selling products to customers
- o Delivering purchase orders and informing existing customers of new products.
- Increasing sales by promoting products
- Accounting for the safe and timeous delivery of purchased products
- o Maintaining sales and delivery records, as well as meeting sales targets.

#### CUSTOMER SERVICE . HOT N COOL

September 2010 - October 2018



- o Ensure Customer Satisfaction
- o Providing complete information about the product to the customer.
- o Maintaining and updating the information of the customers regularly.

## Education



KERALA HIGHER SECONDARY BOARD

Commerce

2007 - 2008

## PERSONAL DATA

NATIONALITY : INDIAN

AGE & DATE OF BIRTH : 32, 23-10-1990

MARITAL STATUS : MARRIED

VISA STATUS : WORK VISA, TRANSFERABLE

QATAR DRIVING LICENSE : AVAILABLE

## Skills

- Product Knowledge
- Selling Skills
- Sales Target
- Distribution
- Internet
- Purchase

•

# Languages

- English Fluent
- Arabic Intermediate
- Hindi Fluent
- Malayalam Native or Bilingual