MAHIR MUBARAK ABDALRAHIM KHOGALI



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Objective

I am a highly skilled and experienced professional seeking a challenging role as a Director of Lean Manufacturing, Continuous Improvement Change Agent, Value Stream Manager, Lean Manufacturing Champion, Process Improvement Manager, Continuous Improvement Leader, Operations Manager, or Management Process Improvement Consultant

Experience

Khartoum Airport Security Office, Khartoum

Data Entry Specialist

- -Entered and managed data in computer systems and specialized software.
- Verified the accuracy of entered data, ensuring its reliability and integrity.
- Organized and arranged data in a suitable manner for easy access and retrieval.
- Performed basic data processing tasks such as calculations and statistics.
- Updated and maintained data confidentiality and security

Africa Technology City, Khartoum

IT Support Technical

- -Provided technical assistance and support to end-users within the organization.
- Troubleshooted and resolved hardware, software, and network issues.
- Offered help desk support through various channels (phone, email, in-person).
- Installed and maintained computer hardware, peripherals, and software applications.
- Documented support requests, troubleshooting steps, and resolutions.
- Provided remote support to users in different locations.

Saudi Society Nephrology King Saud University/Saudi Arabia

Secretary

- -Managed incoming and outgoing correspondence, including emails and phone calls.
- Scheduled and managed appointments, meetings, and travel arrangements.
- Created, edited, and formatted various documents.
- Assisted with the coordination of training programs and employee development initiatives.
- Supported meeting logistics, prepared meeting materials, and took minutes.
- Assisted with general office management tasks

• Ejadah Consultant Company/Saudi Arabia

Secretary & HR Assistance

- -Assisted with recruitment and hiring processes, including posting job openings and conducting background checks.
- Maintained employee records and documentation.
- Assisted with benefits administration and employee inquiries.
- Coordinated training sessions and tracked attendance.
- Supported various HR administrative functions.

Al-Kifah Group of Companies/Saudi Arabia

Salesman - Electronic Dep /Saudi Arabia

- -Prospected and generated leads for electronic products.
- Demonstrated in-depth product knowledge to customers.
- Built and maintained customer relationships.
- Negotiated terms and closed sales.
- Monitored sales activities and analyzed data.

January 2009 - January 2010

January/2008 - January/2009

January 2010 - January 2011

January 2011 - January 2012

January 2012 - January 2014

- Provided excellent customer service. Al-Kifah Group of Companies January 2014 - January 2020 Showroom Manager- Electronic Dep /Saudi Arabia -Managed the operations and performance of a retail showroom. - Supervised and trained showroom staff. - Monitored and drove sales performance. - Managed inventory levels and visual merchandising. - Prepared sales reports and analyzed performance. - Managed the showroom's budget and expenses. - Ensured compliance with health and safety regulations. Own Business January 2020 - March 2023 Entrepreneur -Established and operated a business in Sudan, specializing in marketing electronic items. Demonstrated strong entrepreneurial skills and business acumen. Managed various aspects of the business, including sales, marketing, and operations Education Aptech Computer since College Sudan December 2006 Bachelor's Degree Good Niit Computer since Council Sudan December 2008 Diplomatic Course Good **British Council Sudan** December 2007 8 courses Good Skills · Technical Skills: Proficient in IT-related skills relevant to the field I work in. - Excellent Organizational and Effective Communication Skills. - Attention to Detail and Proficient Computer Skills. - Problem-Solving and Interpersonal Skills.

- Multitasking, Flexibility, and Adaptability
- Strategic Thinking and Market Research.
- Branding and Positioning.
- Digital Marketing and Content Creation.
- Analytical Skills.
- Relationship Building.
- Project Management.

#activities