

Murilo Folchetti Monteiro

Transportation Management: Project Development, Mobility Infrastructure and Events

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Summary:

Graduated in **architecture** and **urban planner**, I have solid experience on urban solutions and **project development** during my career. In addition, I had the opportunity to work by **Transport and City Operations Functional Areas** for the Olympic and Paralympic Games at **Rio2016** Organising Committee during more than 5 years, where I was the department's focal point about Rio2016 transport services. **London2012**, **Tokyo2020 (2021)**, FIFA World Cup **Qatar2022** and Special Olympics World Games **Berlin2023** are also part of my trajectory where I improved operational topics related to: Transport, arrival & departures, workforce management, Host Broadcaster/ rights holding broadcasters and spectator services. I work well with **M. Office, AutoCAD, Adobe** and currently, I am studying the **PTV Vissim** software for traffic simulation and crowd management. On my personal side, I am **optimistic**, great **teamwork**, **proactive** and very **enthusiastic** to work again with the transportation environment.

Professional Experience:

Arrivals and Departures Transport Coordinator - Point of Entry - Special Olympics World Games (SOWG) Berlin2023 (May - June 2023 / Berlin, Germany).

Functions: Support for planning and operation phase for Transport Area with focus on arrivals and departures, ceremonies, and regular bus operations. / Management of Arrivals for Frankfurt Airport - Point of Entry (PoE). / Working with PoE stakeholders to implement strategic airport arrival plans for all delegation which have been part on the host town program for the World Games 2023 across Germany.

Achievements: Management of the arrival operation at Frankfurt FRA Airport - T1, with more than 1,000 athletes into almost 70 delegations on the peak day. / Close collaboration with stakeholders: Delegation Services, Host Town Program, FRAport and Lufthansa airlines. / After great operation at FRA, I returned to Berlin to be part of the bus operations team for opening ceremony and hub (transport services to/from accommodation and competition venues). Furthermore, after the closing ceremony, I supported the departures operation at the Berlin BER airport.

Deputy Manager, Bus Operations - Transportation Management Services (TMS) for the FIFA World Cup Qatar2022 (September - December 2022 / Doha, Qatar).

Functions: To set up the West Bay Bus Hub planning and plan design for transport services with substantial number of buses. Ensure the efficient operation is executed during the readiness services. Training and managing the workforce and all staff onsite for smooth operation.

Achievements: I was responsible for significant changes on transport operations plan to fit more capacity at Hub, which also resulted an excellent operational improvement, removing vehicle crossings point, reducing by up to 50% the time to provide the service and a better understanding for operation by the workforce. / I checked specific topics about traffic management in AutoCAD and Vissim software to support those operational changes. / With efficiency, I managed bus services and all operational staff following the schedules and checking the demand, in order to guarantee excellence for the spectator experience to shortest waiting time as possible. / I was a great leader during the operational workforce training for bus services. I produced the training material, and I had a good condition to select and recruit supervisor and assistant positions. I also managed with leadership daily activities of my team such as morning brief, breaks, meals, prayer time and unexpected situations, receiving excellent feedback from the workforce coordinator and managers.

Client Service Coordinator - SABA Infrastructure S.A. (May 2017 – Agosto 2022 / Barcelona, Spain).

Functions: Client coordinator responsible for Spain and Portugal for projects solutions about urban mobility, specializing in car park management as: Remote car park management, operational control centre, project development - flows of vehicles and pedestrian integration to Metro / train Station.

Achievements: I established client service improvements to reduce the waiting time for calls from remote car park connected with the control centre, increasing confidence between clients and our centre.

Deputy Broadcast Logistic Manager - Tokyo2020 Olympic and Paralympic Games (July - September 2021 / Tokyo, Japan).

Functions: Contracted by the Host Broadcaster Olympic Broadcasting Services (OBS), I was in charge of managing services provided at the venues level and compounds, as: All ground transportation services, including supervise drivers, uniform distribution, access coordination and in/out shipments of equipment to/from the venue compounds, runners/ staff management and support BLM/ BVM.

Achievements: Based on Host Broadcaster operational requirements, I managed cars and buses transport services for the teams divided in different accommodations and competition venues. / I helped to establish a better integration at competition venues level between the local Org. Committee Tokyo2020 and the Broadcast Venue Manager for necessary operational changes and their respective service adjustments.

Transport Manager/ City Operations Manager - Rio2016 Olympic and Paralympic Games (June 2011 – October 2016 / Rio de Janeiro, Brazil).

Functions: Responsible for the relationship management between Rio2016 Transport FA and Media's client group (Host Broadcaster, Rights Holding Broadcasters and Press Operations). Conduct the processes to plan Media transport services, including several meetings and conference calls with clients to assess, quantify, negotiate, and establish the agreement for Media requirements in order to provide the service level aligned with the client expectations and our available resources, including venues transport, VAPPS, bus and fleet services. Support for others broadcast needs like, OBVans routes and special vehicles for the field of play - Moto and car for road cycling, golf cars for IBC.

Achievements: Focal point for an effective communication, I was the responsible for closing liaison within all Transport FA (venues transport, bus ops, fleet and VAPPS teams) and other FAs, contributing with the most up-to-date information regarding Media transport services and projects. / I also led the venues transport team for project development at venues: Load zones positions, geometric design for roads and car park capacity. / Through the City Operations FA (CTY), I was designated as official representative of Rio2016 Org. Committee to attend the integration work groups between Rio2016, IOC and local governments about operations and projects. / Also, by CTY FA, I conduct studies about venues surround to identify issues and solutions for public transport and last mile, wayfinding, and crowd management.

Architect & Urban Planner - AYESA Engineering (March 2009 – October 2010 / Barcelona, Spain).

Urban planner and transport projects development: Urban renewal, train line, metro and train stations.

Architect & Urban Planner - Actar Architecture (February - December 2008 / Barcelona, Spain)

Territorial Planning Proposed at Paju (South Korea) for Land links - Book City project development.

Architect & Urban Planner - PROSETE Engineering (April 2004 – Aug. 2007 / Rio de Janeiro, BR).

Responsible for project development of geometric design for street, highway, car parks and intersections.

Languages:

Portuguese - Native; Spanish - C1; English - B2.

Software:

AutoCAD 2D/ 3D + Microsoft Office - Advanced; SketchUp + Adobe (Ai+Ps+Id) – Intermediate; Revit + GIS + Project + PTV Vissim – Basic.

Education:

2020: Risk Analysis and Crowd Safety. Online course in association with University of Manchester.

2008: Master IC: Urban Innovation x Touristic Metropolis. UPC – Barcelona, Spain.

2003: B.A. Architecture and Urban Planning. PUC – Minas Gerais, Brazil.