

IBRAHIM SHAHZAD

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00974-77909926

Objective

Dedicated and results-oriented Sales Professional with a strong background in sales and cashiering. Seeking a challenging position where my customer service skills, sales expertise, and cash handling experience can contribute to the success of the organization.

Professional Experience

Sales Supervisor, Al Mishal Spare Parts Doha Qatar, May 2022 – March 2023

- Managed cash transactions accurately and efficiently, maintaining a balanced cash drawer.
- Assisted customers with product inquiries, provided recommendations, and ensured a positive buying experience.
- Processed returns, exchanges, and refunds in accordance with company policies.
- Collaborated with the inventory team to conduct regular stock checks and maintain accurate records.
- Collaborated with team members to maintain a clean and organized store environment.

Cashier Cum Salesman, White House Textiles and Tailoring, Doha Qatar, June 2016 -April 2018

- Handled cash transactions accurately and efficiently, maintaining a high level of integrity and accountability.
- Resolved customer inquiries regarding transactions, refunds, and product information.
- Collaborated with the accounting department to reconcile daily cash sales.

Education

- **Bachelor's degree in English- On Going**
- **Higher Secondary Education**

Skills

- **Salesmanship:** Proven ability to meet and exceed sales targets through effective communication and product knowledge.
- **Customer Service:** Demonstrated commitment to providing exceptional customer service to enhance the overall shopping experience.
- **Cash Handling:** Proficient in handling cash transactions, ensuring accuracy, and maintaining a secure cash drawer.

Certifications

- Certificate Course in Computer Operation (Microsoft Office)
- Certificate Course in Graphic Designing (Photoshop & Illustrator)

Languages

- English, Hindi, Malayalam & Arabic

Driving License

- Valid Qatar Light Vehicle Driving License (Manual)

Nationality

- Indian

Visa Status

- Valid Qatar Residence Permit till 05/2026

Reference

- Available upon request