

# **IBRAHIM SHAHZAD**

**Shahzu383@gmail.com**

**00974-77909926**

## **Objective**

Dedicated and results-oriented Sales Professional with a strong background in sales and cashiering. Seeking a challenging position where my customer service skills, sales expertise, and cash handling experience can contribute to the success of the organization.

## **Professional Experience**

### **Sales Supervisor, Al Mishal Spare Parts Doha Qatar, May 2022 – March 2023**

- Managed cash transactions accurately and efficiently, maintaining a balanced cash drawer.
- Assisted customers with product inquiries, provided recommendations, and ensured a positive buying experience.
- Processed returns, exchanges, and refunds in accordance with company policies.
- Collaborated with the inventory team to conduct regular stock checks and maintain accurate records.
- Collaborated with team members to maintain a clean and organized store environment.

### **Cashier Cum Salesman, White House Textiles and Tailoring, Doha Qatar, June 2016 -April 2018**

- Handled cash transactions accurately and efficiently, maintaining a high level of integrity and accountability.
- Resolved customer inquiries regarding transactions, refunds, and product information.
- Collaborated with the accounting department to reconcile daily cash sales.

## Education

- **Bachelor's degree in English- On Going**
- **Higher Secondary Education**

## Skills

- **Salesmanship:** Proven ability to meet and exceed sales targets through effective communication and product knowledge.
- **Customer Service:** Demonstrated commitment to providing exceptional customer service to enhance the overall shopping experience.
- **Cash Handling:** Proficient in handling cash transactions, ensuring accuracy, and maintaining a secure cash drawer.

## Certifications

- Certificate Course in Computer Operation (Microsoft Office)
- Certificate Course in Graphic Designing (Photoshop & Illustrator)

## Languages

- English, Hindi, Malayalam & Arabic

## Driving License

- Valid Qatar Light Vehicle Driving License (Manual)

## Nationality

- Indian

## Visa Status

- Valid Qatar Residence Permit till 05/2026

## Reference

- Available upon request