



Amine Rabeah

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 Al Munatzah Doha

PROFESSIONAL EXPERIENCE

Customer service agent Telecom Tunisia

JUNE 2022– April 2023

- Speaking to customers about new charges.
- Handling customer bills
- Handling customer complaints.
- Maintaining customer records by updating their account information.
- Recommending potential products and services to suit a customer's needs.

Sales associate Le Sportif Tunisia

July 2021 – May 2022

- Assist customers and provide information about products.
- Handling the cash register.
- Assist with visual merchandising.
- Stock management and replenishment.
- Maintain knowledge of policies regarding payment and exchange.
- Making sure sales targets are met
- Overseeing deliveries

EDUCATION

- Baccalaureate Diploma in 2022 from Ahmed Tlili high school

SKILLS AND ABILITIES

- The ability to carry out tasks quickly and competently Professional, confident and hardworking.
- Able to work in all sorts of pressure. Experienced in problem solving.
- Work effectively as both a team member and independently excellent communication skills.
- Excellent customer service skills.
- Quick learner, keen to learn improve skills.
- Able to work in fast-paced environment.

LANGUAGES

- ✓ Arabic: Mother tongue
- ✓ English: Intermediate
- ✓ French: Excellent

SKILLS

- ✓ Problem solving
- ✓ Creativity
- ✓ Adaptability