



FELLAH MONCEF

DRIVER

74733142

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www.reallygreatsite.com

DOHA, Old Airport

EDUCATION

Bachelor's degree
5th of July High School, Annaba
2013- 2014

University education
Université Badji Mokhtar Annaba
Two years' study at the university in
the field of management and
economics
2014- 2016

**Government School of
Administration**
Administration Accreditation
2016 - 2018

SKILLS

- Driving Skills
- Safety and Compliance
- Vehicle Maintenance
- TIME MANAGEMENT
- Communication Skills
- Customer Service
- Adaptability
- Mechanical Skills

LANGUAGES

- ENGLISH
- FRENCH
- ARABIC

ABOUT ME

Experienced and safety-oriented driver with a proven track record of delivering goods promptly and securely. With 10 years behind the wheel, I bring a commitment to adherence to traffic regulations, excellent navigation skills, and a dedication to vehicle maintenance. Possessing a clean driving record, strong communication skills, and a customer-centric mindset, I am eager to contribute my expertise to a dynamic transportation team.

WORK EXPERIENCE

PERSONAL DRIVER
Al Retaj Tourism company
jun 2015-sep2018

- Coordinated and facilitated guided tours for diverse groups, ensuring an immersive and enjoyable experience for tourists.
- Developed and maintained positive relationships with local attractions, hotels, and vendors to enhance tour offerings and negotiate favorable rates.
- Created detailed itineraries, including transportation, accommodations, and activities, tailored to meet the preferences and needs of clients.

DRIVER
condor home appliances company
JAN2019-AUT2020

- Provided expert product knowledge and guidance to customers in the selection of home appliances, ensuring a personalized and positive shopping experience.
- Met and exceeded monthly sales targets through effective communication and understanding of customer needs.
- Demonstrated the features and benefits of various appliances, emphasizing energy efficiency, durability, and technological advancements.
- Collaborated with the marketing team to create engaging product displays and promotional materials, resulting in a 20% increase in sales during promotional

DRIVER
YASSIR COMPANY
SEP2020-JAN2022

- Provided reliable and safe transportation services to passengers, maintaining a high level of customer satisfaction and earning consistently positive ratings.
- Demonstrated strong knowledge of local routes, traffic patterns, and alternate routes to ensure efficient and timely travel for passengers.
- Maintained a clean and well-maintained vehicle, conducting routine inspections and addressing minor issues promptly to ensure passenger comfort and safety.
- Utilized the YASSIR app efficiently for trip navigation, accepting ride requests promptly, and optimizing routes for optimal time and fuel efficiency.
- Handled cashless transactions through the Uber platform, ensuring accuracy in fare calculations and providing electronic receipts to passengers.