

Curriculum Vitae

PIYUSH KUMAR THAKUR

Contact No: +917003351954

Email: cont.piyush@gmail.com

Kolkata, India



OBJECTIVES

I am a person who handle situations efficiently and loves to take responsibility and challenges at the time so I am able to contribute to the organization's growth and profitability with my skills which helps me to build a strong and successful career. Utilize my skills and strengths in conjunction with the company's goals and objectives.

SPECIAL ATTRIBUTES

- Very energetic result oriented and organized
- Efficient and well-behaved person with good communication skills
- Extremely hard working self-motivated and able to work independently in a team environment
- Keep excellent interpersonal relations with colleagues and be ready to help them

PERSONAL INFORMATION

Name	:	Piyush Kumar Thakur
Nationality	:	Indian
Date of Birth	:	14/04/1989
Gender	:	Male
Marital Status	:	Married
Language Known	:	English, Hindi, and Bengali

WORKING EXPERIENCE

- Working for **SBI Bank** in **Kolkata Airport** for Credit card sales as **Relationship Executive** July 2023 till Date
- **Customer service** with **Legacy Employment Services**, (Dubai-UAE) from April 2019 till February 2023
- **Worked as Personal finance officer** in **Innovation employment** (Dubai) from March 2016 till February 2019
- Worked as **Sales executive** for a credit card of **Carrefour** (Abu Dhabi) from November 2014 till December 2015
- Worked as sales officer for NBAD (Abu Dhabi) from March 2014 till August 2014
- Worked in **Customer service** with **Hadaf al Khaleej** (Dubai) from May 2013 till February 2014
- Worked as a **Relationship officer** with **Asian Paints** (Bangalore India) from August 2012 till May 2013

DUTIES AND RESPONSIBILITIES

- Providing product and services information to the clients
- Making them aware of the latest trends that prevail in the market
- Resolving issues related to the usage of cards
- Retaining clients as customer delight

EDUCATIONAL QUALIFICATION

MBA-2012, BBA-2010, HS-2007, SECONDARY-2005

SKILLS

- Relationship building
- Negotiation
- Good verbal & written communication for closing the deal

CONCLUSION AND DECLARATION

I hereby declare that the above information is true and correct according to the best of my knowledge and experience

PIYUSH KUMAR THAKUR