ZOBER DERGOUL

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An affirmative, practical, and results-driven individual with a successful history of providing highquality advice and practical solutions. Experienced in working with leading brands within the competitive retail and exhibition industries. Possesses excellent interpersonal, communication, and negotiation skills, with the ability to develop and maintain mutually beneficial internal and external relationships. Currently looking for a SIA Door Supervisor position to make the best use of existing skills and qualifications for further personal and professional development.

Key Skills:

- SIA Door Supervisor License Holder
- Strong Communication and Interpersonal Skills
- Conflict Resolution and Crisis Management
- Security Protocol Implementation
- Collaborative Team Player
- Adaptable in Dynamic Environments

Professional Experience:

- BRITISH MUSEUM, 2023-CURRENT Security Guard (Daytime)
- Currently employed as a Security Guard at the British Museum, responsible for ensuring the safety and protection of exhibits, staff, and visitors during daytime hours.
- Ensure the safety and security of the Museum, its visitors, staff and collection by providing a professional and proactive security service.
- Actively patrolling, searching bags and guarding within the Museum estate. Remaining highly vigilant and aware of surroundings, security issues, and always maintain a visible presence.
- HOSPITAL SECURITY NIGHTGUARD, 2022-2023
- Provided security services at Romford Hospital, ensuring the safety and well-being of patients, staff, and visitors during the night shift.
- Dealt with any incidents which might threaten the security of staff and patients.
- Patrolled the outside of the hospital including all the grounds.
- <u>MINISTRY OF SOUND, 2022-2023 Door Supervisor</u>
- Provided security services at Ministry of Sound, ensuring a safe and enjoyable environment for patrons.
- Controlling Entry and Exit route.

- Customer management to maintain and achieve crowd management and safe environment within the venue and crowd control.
- Screening and searching individuals if needed.
- WEMBLEY OUTLET CENTRE, 2022-2023 Night Patroller
- Patrol the shopping centre to ensure the safety & well-being of all is maintained.
- Ensure that proper Workplace Health & safety regulations set by Outlet Centre are adhered to.
- Carry out any other duties as directed by the Night Patrol Team Leader.
- FREELANCE LARGE FORMAT GRAPHIC INSTALLER, 2008–2020
- Travelled nationally and internationally for large format graphic installations; from Paris
 to Bahrain, from Rotterdam to Edinburgh, not forgetting the busy London High Streets
- Worked on-site for various clients, including Alexandra McQueen, Zain Communications, Samsung, Shell, and others.
- IGMAIMAGING, 2005–2008 Print Room Manager
- Managed efficient print flow and stock levels for inks and printing materials.
- Organized and supervised installations across the country.
- Oversaw print mount, finishing, dispatch, and installation of various large format prints.
- REDSIGNS, 2003–2005 Shop Front Manager
- Met clientele, addressed inquiries, and provided information on signage options.
- Advised clients on suitable signage solutions, including neon lighting and stainless-steel lettering.
- Liaised with the factory to ensure smooth production and delivery.

Education and Certifications:

- SIA Door Supervisor Badge Holder (August 2022)
- Highfield L3 Award in emergency First Aid at work Certification date oof award 23/03/2022
- NVQ Level 3 in ICT 2002
- 10 GCSEs A-C Including English, Mathematics, Art & Design, Technology, and ICT

References:

- Mr. Graeme Martin | Director of IGMAIMAGING | Graeme.martin@igma-imaging.co.uk
- Mr. Halid Dergoul | Director of REDSIGNS | hal7d@hotmail.com