#### **CURRICULUM VITAE**

#### **ABDUL SUHAIR**

Contact No +974-66317451

E-mail: abdulsuhair65@gmail.com



#### **OBJECTIVE**

To seek a challenging position within a reputed organization to invest all my professional skills, qualifications, and experience to the optimum level to facilitate continued career growth and produce the organization's best results.

#### **SKILLS & ABILITIES**

- Good writing and communication skills
- Extensive reading and writing
- Ability to deal with people diplomatically
- Comprehensive problem-solving ability
- A quick learner
- Excellent teamwork abilities and hard worker
- Time management
- Knowledge of all locations in Qatar

#### **PERSONAL PROFILE**

Father's Name : Beeran Moideen

Sex : Male

Marital Status : Single

Nationality : Indian

Permanent Address : Suhail Manzil

Shedikavu, Kumbla (po)

Kasaragod, Kerala

India 671321

Date of Birth : 27-02-1997

Driving License : LV Driving License with valid in Qatar

#### **EDUCATION QUALIFICATION**

HSC : Board of Higher Secondary Education, Kerala

SSLC : Govt of Kerala

#### **COMPUTER KNOWLEDGE**

**Hardware and Software** 

#### **WORKING EXPERIENCE**

## 1. Worked as a Customer Service Representative in Kasaragod, Kerala for 2 years.

#### **Duties & Responsibilities:-**

- Providing introductory information to new customers
- Ensuring that customers are satisfied with products or services
- Following up with clients or customers to check that they're still satisfied with any purchases
- Letting customers or clients know about additional products or services
- Determining the quickest, most effective ways to answer a client's or customer's questions
- Answering customers' questions and responding to complaints in a professional manner.
- Escalating queries and concerns
- Troubleshooting common issues with a product or service

# 2. Worked as a Supervisor cum Driver in Event Guard Company LUSAIL in QATAR for 3 years. (06-08-2021 to Till date)

#### **Duties & Responsibilities:-**

- Organize workflow and ensure that employees understand their duties or delegated tasks
- Monitor employee productivity and provide constructive feedback and coaching

- Receive complaints and resolve problems
- Maintain timekeeping and personnel records
- Prepare and submit performance reports
- Ensure adherence to legal and company policies and procedures and undertake disciplinary actions if the need arises
- Distributing various Materials to specified Project locations within a given time frame.
- Planning daily travel routes based on locations and time frames.
- Carefully loading and unloading all Material.
- Accepting and recording payment for delivered Material.
- Investigating any discrepancies with the delivered Material.
- Cleaning, washing, refueling, and maintaining the company vehicle.
- Promptly reporting any road accidents and traffic violations to the company.

### LANGUAGES KNOWN

		Speak	Write	Read	
English	-	$\checkmark$	$\checkmark$	$\checkmark$	
Malayalam	-	$\checkmark$	$\checkmark$	$\checkmark$	
Hindi	-	$\checkmark$	-	-	
Tamil	-	$\checkmark$	-	-	
Arabic	-	$\checkmark$	-	-	

#### **DECLARATION**

I at this moment declare that the above-mentioned information is correct up to	my
knowledgeand belief and I bear the responsibility for the correctness of the particul	ars
mentioned above.	

Date:	
Place:	ABDUL SUHAIR