

#### Profile

Results-driven and high-achieving salesman with a passion for the art of sales and technical solutions. Graduated with an MEng Chemical Engineering. Enthusiastic about customer success, building rapport and delivering a first class customer service. Experienced in team work and effective communication, and proficient in web development, Saas sales, and CRM tools such as hubspot and email marketing campaigns.

# Employment History

### **FDM Group**

June 2022 — July 2023

### **Technical Business Consultant (Northern Trust), Luxembourg**

March 2023 — July 2023

- Filtered databases using MySQL updating hourly financial data for European Markets.
- Implemented and maintained Linux-based solutions to guarantee the reliability and availability of critical financial information.

### Software Developer Consultant, London

June 2022 — July 2023

- Used Python to create a database schema, classes, and relationships with MariaDB to ensure efficient data storage and backend links.
- · Utilised Figma designs, to make Frontend development
- Created a custom logging system to capture and store system data for debugging and analytics.

### **Deputy Supervisor at Sodexo, Birmingham**

March 2020 — February 2022

- Demonstrated leadership and delegation skills, providing on-the-spot sales training and feedback to team members during the COVID-19 period.
- Strong analytical and problem-solving skills. Excellent written and verbal communication skills.
- Motivated team members to achieve their sales targets and individual goals, resulting in increased sales revenue and organisational success.

# Learning and development Intern at M.H Alshaya. Co., Kuwait City

September 2019 — March 2020

- Strengthened engagement by creating and updating learning materials, resulting in a 40% increase in engagement.
- Extended the reach of the new Learning Management System (LMS) program into five additional markets (UAE, Qatar, Lebanon, Jordan, and Egypt).

#### **Details**

07375349156

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### Languages

English

Arabic

French

• Improved employee satisfaction and work readiness through the creation and coordination of an updated on-boarding program.

## Data Analyst at Inrix Media, Birmingham

April 2017 — December 2017

- Monitored and uploaded police scanners traffic incidents to In-house SaaS application.
- Seamlessly automated these updates to gather relevant data, and draw valid conclusions, contributing to effective decision-making.
- Conducted A/B tests with data to analyse the performance to drive continuous improvement

# Volunteering

### Frontend Developer at Tiiqu (Current), London

September 2023

- Improved front-end using React component library. Updated HTML, and Next.js and resolving CSS errors and enhancing user experience.
- Collaborated in Figma to optimise UI, ensure responsiveness, and correct design issues, resulting in improved visual appeal and user-friendliness.
- Volunteered React, Node.js, and web development skills. Actively
  participated in testing, learning, and collaboration, making impactful
  contributions to open-source projects.

# **⇒** Education

# Master's Degree Chemical Engineering, Aston University, Birmingham

October 2021 — July 2022

Graduated with 2:1.

# Bachelor's Degree Chemical Engineering, Aston University, Birmingham

September 2017 — August 2021

Graduated with 2:1.

### Foundation Engineering Degree, Aston University, Birmingham

September 2016 — August 2017

Graduated with 1st class Merit.

## A-level Certificates, Joseph Chamberlain College, Birmingham

September 2014 — August 2016

Chemistry, Mathematics and English Language and Literature

### GCSE certificates, Parkview Academy, Birmingham

September 2014 — August 2017

11 GCSEs Grades A-B including Mathematics, English and The sciences

### Courses

#### Software Developer, Tech Skills

July 2022 — October 2022