

# RAVICHANDRAN KARTHIKEYEN

## Sales Associate

### Education

**K/HINDU SENIOR SCHOOL,KANDY**

Ordinary Leavel (O/L) Examination

**2015**

### Work Experience

#### • **Thaj Jewellers - Kandy**

**Kandy | 2017 - 2021**

- Provided personalized assistance to customers, guiding them through the selection process and offering expert advice on jewelry styles and trends.
- Collaborated with team members to create visually appealing jewelry displays, contributing to an inviting and aesthetically pleasing store environment.
- Assisted customers in selecting and purchasing jewelry, providing product information and ensuring a positive shopping experience.
- Participated in regular product knowledge training sessions to stay informed about the latest trends and developments in the jewelry industry.

#### • **Talabat Qatar**

**Delivery Driver | Talabat, Qatar 2021 - Present**

- Efficiently deliver a high volume of packages to residential and commercial addresses within specified timeframes.
- Consistently receive positive feedback from customers for friendly and professional service.
- Drive light vehicles, including bike.

### Hobbies



### Profile

Reliable and upbeat Jewelry Sales Associate successful at promoting customer loyalty, satisfaction and purchases with consultative techniques and diligent attention to individual needs. Knowledgeable about product merchandising, payment processing and cleaning. Dedicated and dependable relationship-builder with excellent organizational strengths and superior work ethic.

### Contact



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karthik Ravichandran

### Skills

- Sales and Upselling
- Customer Service
- Product Knowledge
- Communication
- Teamwork
- Time Management
- Problem-Solving

### Language

Tamil ☐

Sinhala ☐

English ☐