



NIYAS PA

CONTACT

+91 9562821658

niyaspa119@gmail.com

Kerala, India

EDUCATION

2015
DIPLOMA IN AIRLINE AND
TOURISM

- (DATM)

2014
SENIOR SECONDARY

- From state Board of Education

SKILLS

- Problem Solving
- Communication Skills
- Driving Skills
- Navigation Skills
- Cultural Awareness
- Multitasking

LANGUAGES

- English
- Malayalam
- Hindi
- Arabic

PROFILE

I aspire to excel in a dynamic, results-oriented environment, embracing challenges for continuous growth through innovation. Whether collaborating in a team or independently, I strive to contribute significantly to organizational development with my expertise in Driving and tourism studies. As a self-starter, I am dedicated to continuous improvement.

WORK EXPERIENCE

Personal Driver

5 YEARS

Qatar

- Demonstrated exceptional driving skills and a strong commitment to safety during five years of service as a personal driver in Qatar.
- Ensured punctual and secure transportation for clients, navigating diverse routes with proficiency.
- Maintained a clean and well-maintained vehicle, conducting routine inspections and addressing minor maintenance issues promptly.
- Exhibited professionalism and strong interpersonal skills, providing excellent customer service and accommodating individual preferences.

Travel and Tourism Executive

SAFIYA TRAVELS CALICUT

2015

WORLD AIR TRAVELS, THRISSUR

2016-2018

- Played a key role in a travel and tourism agency in Kerala for two and a half years, contributing to the seamless execution of travel services.
- Utilized IATA and UFTA computer reservation skills to efficiently manage bookings, ensuring a high level of accuracy and customer satisfaction.
- Collaborated with clients to understand their travel preferences, providing personalized recommendations and creating tailored itineraries.
- Actively participated in marketing initiatives, promoting travel packages and contributing to increased customer engagement.

CERTIFICATIONS AND LICENSES

- **Computer Reservation Systems** (GALILEO, ABACUS, AMDEUS)
- **IATA -UFTAA** from Safiya Academy of Airline Studies
- **INDIA & QATAR** Driving License Holder

INTREST

- Travelling
- Driving