

KARTHIKEYAN LOGANATHAN

Workshop Supervisor / Fleet Maint Supervisor

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SUMMARY

Experienced Workshop Supervisor with over 21 years of automotive expertise, specialising in the Middle East and south-western Pacific regions. Repair and maintenance operations demonstrate effective leadership skills. Knowledge of automotive and equipment systems and diagnostic tools. Skilled in implementing process improvements for productivity, efficiency, and profitability. Proven track record in overseeing and optimising workshop operations, ensuring top-tier performance, and adhering to industry standards. I am ready to bring my wealth of experience and technical knowledge to contribute to the success of your team.

EXPERIENCE

Vehicle Maintenance Supervisor

NTCS GROUP

10/2019 - Present Qatar, QA

PMV Division

- Regular inspections, repairs, and maintenance of equipment and heavy vehicles have been conducted successfully to ensure optimal performance, reduce downtime, and enhance productivity.
- Plan workshop tasks to ensure the best utilisation of resources.
- Support workshop staff in diagnosing faults and giving repair instructions.
- Maintained detailed records of equipment maintenance and performed inventory management of spare parts and tools.
- Implemented comprehensive safety protocols and guidelines to ensure a safe working environment for all workshop staff and minimize workplace accidents or incidents..

Workshop Controller

TEXAS TECHNICAL SERVICES

05/2017 - 09/2019 Qatar, QA

Multi Brand Automobile Workshop

- Managed the entire vehicle servicing and body shop procedures, resulting in compliance with business standards.
- Offered excellent customer service by discussing servicing and repair needs and providing accurate evaluation and repair recommendations based on manufacturer specifications.
- Efficiently handled all insurance claims and ensured timely payment by filing claims, producing invoices, and requesting LPO from insurance.
- Maintained customer satisfaction by promptly addressing inquiries or concerns, providing repair cost estimates, and maintaining clear communication throughout the repair process.

Workshop Supervisor

FBA GROUP (FAHAD BIN ABULLA BIN THANI GROUP)

09/2014 - 04/2017 Qatar, QA

Multi Brand Automobile Light and Heavy Vehicle Workshop

- Supervised and trained personnel, ensuring effective workshop operations.
- Managed a team of technicians, overseeing vehicle repair and maintenance of vehicles, including those from Nissan and Toyota, Mitsbishi, trucks from Man, Hino, Actros, Sany, Volvo, Tata, and Leyland, and various equipment Forklift, Excavator, Telescopic handler, Backhoe loader, Compactor and Cranes.
- Boosted vehicle lifespan by assisting mechanics in scheduling service, preventive maintenance, and corrective actions.
- Carried out quality checks by test-driving vehicles after the completion of work.

STRENGTHS



Leadership

I managed a team of 33 maintenance personnel and enhanced team efficiency. Providing leadership and mentorship to ensure smooth and efficient workshop operations.



Handling

Oversaw maintenance for 250-fleet vehicles, resulting in a 20% reduction in vehicle downtime and a 15% reduction in maintenance costs.



Problem-solving

A new maintenance planning system was implemented, which resulted in a 15% reduction in cost containment. Control the cost of maintenance to aid in budgeting. More efficient use of spare parts, which results in less equipment or vehicle downtime.



Communication

Work experience improves communication abilities, allowing for clear explanations of complex auto problems and repairs as well as accurate responses due to good listening skills.

SKILLS

Customer Management

Estimation

Troubleshooting

Technical Expertise

Vehicle Maintenance

Scan Tool Using

Automotive Services

Team Management

Fleet Maintenance

Vehicle Inspection

Supervisory Skills

Quality Check

Decision Making

Time Management

Repair and maintenance

Handling GSE

Problem-solving skills

Service Advisor

Interpret Spare Parts

Warranty Claims

Tool and Equipment Maintenance

CMMS

Budgeting

Inventory

Multitask

EXPERIENCE

Senior Mechanic

JGC CONSTRUCTION INTERNATIONAL PTE LTD

06/2011 - 07/2014 Papua New Guinea, PG

Oil & Gas Industry (CJJV PNG LNG Projects)

- Scheduled maintenance for plant-maintained generators and various equipment, including ground support equipment, hydraulics, and lifting equipment, to ensure proper functioning.
- Performed technical inspections and troubleshooting of a variety of vehicles, including heavy-duty trucks, semi-trucks, trailers, cranes, and forklifts, improving the overall performance of the fleet.
- Monitored maintenance and repair work on vehicles and site requirements to ensure timely completion.
- Maintained inventory of parts and supplies for efficient repair operations.
- Offered accurate estimates, explained repair procedures, and consulted with plant managers on repair projects.

Senior Automotive Technician/Fleet in charge

MOHAMMED NASSER AL-SHEHRI & SONS CARS COMPANY

09/2003 - 12/2010 Kuwait, KW

Rental a car

- Diagnosed and recommended solutions for problems in vehicles, engines, transmissions, brakes, steering systems, and electrical systems.
- Conducted diagnostic tests on electronic systems to identify and resolve issues.
- Efficiently troubleshooted mechanical problems in vehicles, equipment, or machines for timely repair.
- Ensured compliance with company policies on vehicle maintenance, accident prevention, and fuel efficiency.
- Performed regular safety inspections of vehicles to ensure safe and reliable operation.

Automobile Mechanic

EDAN care care

07/2001 - 08/2003 India, IN

Hyundai and Suzuki Authorized Agency

- Performed minor repairs and maintenance procedures to ensure optimal vehicle performance.
- Installed new parts into vehicles as needed, ensuring proper functionality.
- Performed preventive maintenance procedures to keep vehicles running smoothly and minimize downtime.

SKILLS

Workshop Management	Innovation
MS Office	SAP system
Schedule	
Technical Knowledge	Attention to Detail
Safety protocols	Detail Orientation
Service Management	Diagnosing
Prioritize tasks	Effective Organizational
Sales and Service	Monthly Reports

EDUCATION

Diploma Automobile

St Xavier's ITC

08/1999 - 07/2001 Tamilnadu, India, IN

CERTIFICATES

Diploma Computer Application (01/2011 - 07/2011)

IIF Safety Course Completed @PNG LNG SITE

Driving Licence Holding @ QATAR, KUWAIT, PNG, INDIA

ACHIEVEMENTS

- ★ Recognized as the “Highest service load handled by a service advisor” (2017 - 2018)
Texas Technical Services @ Qatar
- ★ Specialised in servicing of SUZUKI vehicles (S-CROSS and BALENO) (2002 - 2003)
EDAN Car care @ India

LANGUAGES

English	Proficient
Arabic	Intermediate
Hindi	Advanced
Tamil	Native