





Anandhu Anil

+91 9207158538 

anandhuanil371@gmail.com 

Calicut-India 

Warranty in charge - Training co-ordinator-
Service advisor

About Me

My background is in mechanical engineering, with an experience as warranty in charge, training co-ordinator and service advisor in automobile industry as almost 4 years of experience,

Skills

- Project Management
- Problem Solving
- Creativity
- Leadership
- Strategic planning
- Communication Skills

Expertise

- DLITE
- MS office
- Trouble shooting
- Research
- SAP

Certificates

May 2023| Honda cars

HIDTS-Honda internal dealer trainer seminar

Work Experience

2022-
present

Warranty in charge-Training co-ordinator|Vision Honda

prepare, records and submits warranty claims to honda and reconciles them accordingly, process warranty claims and all paperwork to ensure proper documentation, reconciles all warranty receivables with payments through the appropriate accounting schedule, resubmit all rejected claims or receives authorization to write them off, tracks warranty parts by tagging with repair order number, date of replacement and date on which part may be disposed off, keeps informed of all factory recalls and bulletins,

2021-2022

Service advisor| Mahindra chola motors

Greeting customers and directing them to available mechanics, consulting with mechanics regarding necessary repairs and possible alternatives to extensive repairs, answer questions about service outcomes, schedule and book appointments, vehicle drop off and vehicle pick up, Provide customers with information and advise on warranty protections, potential cost savings and advantages of trading versus fixing their vehicle, manage and oversee dealership's workflow and schedule.

2020-2021

Service advisor|PSN eicher automotive

Greeting customers and directing them to available mechanics, consulting with mechanics regarding necessary repairs and possible alternatives to extensive repairs, answer questions about service outcomes, schedule and book appointments, vehicle drop off and vehicle pick up, Provide customers with information and advise on warranty protections, potential cost savings and advantages of trading versus fixing their vehicle, manage and oversee dealership's workflow and schedule.

Education

2016-2019

Diploma in mechanical engineering

Government polytechnic college - wayanad
Board of technical

2019

NDT-QA/QC

Nexora academy
Calicut

2014-2016

Plus two-Commerce

Government model higher secondary school
Calicut

2014

SSLC

Government model higher secondary school
Calicut

Reference

Arjun p

Technical Head, mahindra

Phone: +91 7034475465

Email: arjunparal60@gmail.com