

MARWEN BEN SLAMA

A dedicated professional seeking a position to leverage expertise in sales, delivery, and professional driving. Committed to contributing effectively to organizational success through strong communication, problem-solving, and organizational skills. Eager to enhance sales, customer satisfaction, and operational efficiency in a dynamic work environment.

Experience

Forever Herbal Products Company , Doha, 2015 - Current Sales Representative and Delivery Driver

- Conducted effective sales presentations to promote and sell herbal products.
- Demonstrated in-depth knowledge of products, addressing customer queries and providing relevant information.
- Addressed customer concerns promptly, ensuring high levels of satisfaction.
- Managed delivery schedules efficiently to ensure timely product deliveries.
- Ensured the accuracy of delivered products, minimizing errors in order fulfillment.
- Utilized strong communication skills to convey product features and benefits to potential customers.
- Prepared regular reports on sales performance and delivery metrics for review.

Driver , Doha , 2014 - 2015

Professional Driver

- Executed safe driving practices, adhering to traffic rules and regulations.
- Maintained a clean driving record and prioritized passenger and cargo safety.
- Planned and optimized driving routes for efficient and timely transportation.
- Assisted with loading and unloading cargo, ensuring a positive customer experience.
- Strictly adhered to transportation regulations and company policies.

Ministry of Social Affairs , 2002 - 20014

Administrative

- Implemented social policies and programs in accordance with the ministry's objectives.
- Contributed to the effective execution of initiatives aimed at supporting social well-being.



CONTACT

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Doha , Qatar

CERTIFICATE

Certificate in Computer Science:
database management.

Qatari and International Driver's
Licenses.

EXPERTISE

- Sales and Negotiation
- Customer Relationship Management
- Efficient Route Planning
- Timely and Accurate Deliveries
- Problem-Solving
- Effective Communication
- Team Collaboration
- Vehicle Maintenance and Inspection
- Adherence to Regulations
- Time Management
- Adaptability

LANGUAGES

- Arabic : Native Language
- English : Fluent.
- French : Fluent

INTERESTS

- Travel.
- Surfing the Internet.
- Sport.
- Cooking.
- Reading.

- Engaged in community outreach programs to address social issues and concerns.
- Collaborated with community leaders and stakeholders to enhance the impact of social programs.
- Managed administrative tasks such as document preparation, data entry, and filing.
- Provided support for the efficient functioning of the ministry's daily operations.
- Facilitated communication and coordination between the ministry and external stakeholders.
- Represented the ministry in meetings and collaborated with other organizations to achieve common goals