



ALADINNE BEN CHIKH BOUBAKER

➤ Contact

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📍 Al saad doha qatar

➤ SKILLS

- team work
- Communication.
- planning and execution
- Attention to detail
- Customer service
- Flexibility
- Problem solving

➤ Language

- Arabic
- English
- French

➤ experience

2021 - 2023

- ***worked in sales and customer service at clothing brand shop (EXIST) in Gabes, tunisia:***

1. reporting at daily basis to the supervisor updates on target reach through creation of diagrams and graphs with numbers.
2. Provide and maintain exceptional customer service to each customer.
3. As brand ambassador, convert walk-in traffic into clients, creating excitement and desire around the product.
4. Build relationships with clients.
5. Ensure the store is clean and in pristine conditions at all time.
6. Displaying items.
7. Serving customers.
8. Dealing with any queries or complaints.
9. Advising customers on their purchases.
10. Ordering, managing and taking out stock.
11. Helping with promotions.
12. Overseeing deliveries.
13. Managing and motivating staff

2020-2021

- ***worked at local hardware shop as customer service and sales (hardware world) Gabes, Tunisia.***

1. gives best tips for customers to build the best performing pc or choosing a better laptop based on customer's budget.
2. fixing ,building and maintaining pc's and laptops.

➤ Education

09-2019/02- 2022

- BTS diploma 3 years program graduated as higher technicien in electrical technology from state sectoral training center Construction and drilling , Gabes , Tunisia

09-2017 / 07-2018

- High school graduate abu loubaba Gabes , Tunisia

01-2021

- first aid medic Volunteer certificate with (CRT) Tunisian red crescent.

2019

- holder of car driving license.

(6 months program).

2023

- full-stack javascript bootcamp GOMYCODE Gabes.

2018-2019

- **community management/inbound marketing/content creation/content marketing for AIESEC carthage department of marketing:**

- 1.Content creation (illustration , video editing)
- 2.Search engine optimization
- 3.Determine what content will reach audiences
- 4.Marketing automation
- 5.Content audits
- 6.Manage multiple campaigns simultaneously

➤ Computer skills

- Adobe premier
- AI tools
- expert on google research
- Adobe after effect
- Adobe photoshop
- ability to use pro DSLR or mirrorless cameras
- Figma
- Canva
- microsoft word
- microsoft excel
- microsoft powerpoint
- computer hardware knowledge fixing and maintaining including debugging computer programs.