

MARTIN GITTA

Doha Qatar

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Nationality: Ugandan

Marital status: Married

Date of birth; 19/10/1992

Field of interest: **Driver**



CAREER OBJECTIVE.

Looking for a place where I can utilize both my theoretical and practical. I am also looking forward to a bright career that emphasizes innovative thinking and originality. My Ideal job will be the one that would value.

STRENGTHS

- Interpersonal Communication/Written and Verbal Communication
- Time Management
- Customer Service
- Dependability
- Efficiency
- Flexibility
- Basic (PC) Computer Knowledge

WORK SKILLS. Good computer skills, keeping up concentration, quality communication, good listening, good customer care, driving skills

WORK EXPERIENCE

Company: Kentucky Fried Chicken {KFC}. Qatar [2014 UPTO 2022]

Position: Car delivery driver

Responsibilities and duties.

- Providing excellent customer service and building customer loyalty by delivering food in a timely, cordial manner
- Ensuring that orders are delivered accurately and in a good condition
- Communicating issues or delays and resolve problems efficiently
- Representing the company with excellence and professionalism by driving safely, exercising good judgment, and treating customers with respect
- Managing multiple orders, delivery locations, and customers at the same time
- Delivering orders within an optimal period of time, ensuring freshness of food and respect for customer preferences
- Safely operates a vehicle in all types of weather conditions
- Navigating local streets and highways efficiently using GPS
- Communicating clearly with customers and food service employees, demonstrating an eagerness to work through any issues or points of confusion
- Verifying orders before each delivery and maintain a detailed, comprehensive delivery log

Company: Marriott Marquis Hotel.Qatar. [FIFA WORLD CUP PROJECT] 2022 up to 2023.

Position: Valet Parking.

Responsibilities and duties

- Welcomig guests and visitors with appropriate greetings of the day.
- Assist guests with opening and closing vehicle doors.
- Communicating parking procedures to guests/visitors.
- Effectively park and retrieve guest's cars without causing damage to the vehicle
- Ensuring vehicles are legally parked and maintain a smooth and efficient flow of traffic.
- Ensuring all guest's valet experiences are memorable, unique, and as per the hotel's standards
- Responsible for maintaining the security of vehicles, belongings kept inside the car, and vehicle keys.
- Responsible for following up with guests to ensure their requests or problems have been met to their satisfaction
- Document and report all vehicle incidents like damages, accidents, theft, missing article
- Opening hotel main doors and assist guests/visitors entering and leaving the property.
- Acknowledge and greet guests within 25 to 30 seconds and provide professional, fast, and friendly service
- Tag guest vehicle keys with date & time, registration number, make/model, room number, or contact number of the guest.

Company: Shut Arabic Limousine [2023 up to date].

Position: Limousine Driver.

Responsibilities and duties

- Taking orders regarding picking up guests and ensure that they are understood properly.
- Map routes on the GPS to ensure that the shortest and most efficient route is taken.
- Greeting passengers and assist them in embarking on the limousine.
- Assist in handling luggage by providing support in loading and unloading it.
- Driving passengers to their destinations and assist passengers in disembarking.
- Opening limousine doors for passengers and provide special assistance to those with special needs such as the elderly.
- Determining fares depending on distances and the number of stops and calculate payments to be collected.
- Collect payments from clients and tender change and thank them for their business.
- Keeping the car clean from the inside and outside by regularly taking it to a detailer.
- Performing both preventative and regular maintenance on the vehicle such as checking fluids and ensuring that breaks work properly.
- Create and submit daily reports by logging in the information of picking and dropping passengers and related payments and receipts

EDUCATION.

- Certificate in Electronic installation (Kampala polytechnic mengo)
- Makerere Modern Secondary School [Uganda Advanced Certificate of Education] (2011)

LANGUAGES.

- English fluent
- Luganda native

REFERENCE.

Mr. Mutyaba Shahidu

Driver in Kentucky Fried Chicken. {KFC}

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