



MUHAMMAD NIYAS A

CONTACT

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in MUHAMMAD NIYAS ADUVAT

PERSONAL DETAILS

Date of Birth : 18/07/1998
Nationality : India
Passport : X65669987
Visa : Transferable

SKILLS

Communication



Teamwork



Adaptability



Customer service



Organizational skills



MS office , Word,Excel



Sales and Service



Solidworks



GDMS



OBJECTIVE

I am looking forward to be associated with a challenging and competitive working environment that offers me a good exposure and learning to enhance my talent, so that i can contribute my best with extensive knowledge towards the organisation growth.

EDUCATION

Bachelor's of Technology Automobile Engineering	2016 - 2021
KMCT Collage Of Engineering , APJ Abdul kalam technical university Kerala	
Higher secondary education	2014-2016
Kpes hss kayakkodi ,Kerala Gov	
Secondary education	2014
Nhss vattoli , Kerala Gov	

EXPERIENCE

Service advisor	05-2022 - 08-2023
AMG ROTANA HYUNDAI (authorized dealers of hyundai india)	
<ul style="list-style-type: none">◦ Greeting customers and understanding their vehicle issues or service needs.◦ Assessing vehicle problems by listening to customer descriptions and conducting visual inspections or diagnostic tests.◦ Recommending necessary repairs or maintenance services based on vehicle condition and manufacturer guidelines.◦ Providing cost estimates for repairs or services and obtaining customer approval.◦ Coordinating with technicians to ensure timely completion of work and communicating progress to customers.◦ Explaining repairs or services performed, including any warranties or guarantees.	

LANGUAGES

English - Advanced

Malayalam - Native

Arabic - Beginner

Tamil - intermediate

Hindi - intermediate

- Handling customer inquiries, complaints, and ensuring customer satisfaction.
- Maintaining accurate records of service transactions, including invoices, payments, and service history.
- Upselling additional services or products as appropriate.
- Staying updated on industry trends, vehicle technology, and manufacturer specifications.

Service advisor

07-2021 - 04-

SERVICE CITY (Multi brand car service centre)

2022

Kerala,india

- Customer interaction
- Vehicle assessment
- Service recommendations
- Cost estimation
- Parts management.

PROJECTS

Design and analysis of electric go-kart

An electric go-kart is a four wheel vehicle powered by electric motors and battery. Electric go-karts are designed and meant for recreational usage.