# **MUHAMMED SHAMNAD**

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#### SUMMARY

Focused, organized driver with a great safety record. Deeply familiar with all applicable state and federal safety guidelines, including regulations concerning hazardous freight and bulk liquids. Excellent driver who plans trips for maximum efficiency. Great communication skills, with a friendly and professional demeanor at all times.

### **KEY COMPETENCIES**

- Road regulations knowledge
- GPS and route planning
- Clean driving record
- · Safety regulations
- Critical thinking skills
- Excellent communication skills
- Passenger endorsement (P)
- · Customer service
- Time management
- Organization

### **PROFESSIONAL EXPERIENCE**

## ASIAN FOOTBALL CUP(AFC 2023) DOHA QATAR VIP DRIVER

- Take AFC guest from hotel to stadiums.
- Take guest from stadium to stadium.

## WINNER TEK SOLUATION DOHA QATAR MESSENGER

- Pick up and deliver messages, documents.
- · Sorts incoming mail.

## HAMAD MEDICAL COOPERATION DOHA GATAR

NOV2022- DEC 2022

Jan 2024 - Feb 2024

Jan 2023 - DEC 2023

- ON CALL DRIVER
  - Transporting Doctors from MCC Department to Hotels (FIFA) and Player's training areas.
  - Delivering medicines to FIFA VVIP/VIP Guests, Players in a timely manner.
  - Interacting with doctors and other staffs in professional conduct.
  - Utilizing navigation apps to find the most optimal route.
  - Maintaining an organized travel schedule and presentation.

## KIDZANIA DOHA QATAR

July 2021 - feb 2022

#### **CUSTOMER SERVICE REPRENTATIVE**

- Maintaining a database of customer information
- Responding to customer questions
- · Attending customer service team meetings
- · Customer satisfaction
- Handling service issues

## **EDUCATION & CERTIFICATIONS**

## **Bachelor of Commerce**

2019-2021

Capital University

### **PRE - UNIVERSITY COMMERCE**

MES INDIAN SCHOOL DOHA QATAR

## **EVENTS ATTENDED**

- FIFA WORLD CUP 2022
- ASIAN FOOTBAL CUP (AFC 2023)
- QATRA CREATES
- QATAR FORUM 2024
- MOFA EVENTS