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| FESTUS IFEANYI IBEANUSI  **Position: Deriver**     |  | | --- | | **Contact** |     Address  Zone 37, street 913 Doha,  Phone  +974 33863143  E-mail  ibemandela@gmail.com     |  | | --- | | **Skills** |   Observation and awareness of threat and Vulnerabilities    Very Good  Team leadership  Very Good  Critical thinking and problem-solving skills to handle emergencies and conflicts  Very Good  Safety regulations  Very Good  Communication and customer service skills to interact with the public and report incidents  Very Good  Physical assessments-Performance evaluation    Very Good  Procedure preparations    Very Good  Class development  Training program development  Very Good  Workshop coordination  Training material development  Employee training  Good  Relationship building Fluent in (English)    Very Good  Facilities management  Program oversight  Very Good  Public speaking  Project implementation  Dependable and Responsible  Very Good | Festus is a self-motivated, energetic and experienced and reliable driver with a clean driving record seeking a position where I can utilize my driving skills to safely transport passengers or goods. Festus is also a training instructor with 13 years of working experience in security and safety sector, motivated leader with strong organizational and prioritization with the ability to ensure that all duties are performed uniformly and in line with established regulations, and promotes exceptional appearance and behavior including striving to improve regulations and procedures based on field observations is now seeking lasting employment in a positive atmosphere that will be challenging, as well as rewarding.  **Summary of Qualifications**:  13 years of experience as a driver.  Extensive knowledge of traffic laws and regulations.  Clean driving record with no accidents or violations.  Excellent navigation skills.  Strong communication and interpersonal skills.  Ability to handle stressful situations calmly and efficiently.  Experience driving various types of vehicles, including mechanic maintenance.  **Work History**     |  |  |  |  | | --- | --- | --- | --- | |  | 2021-2024  **Senior facility trainer**  **Duties, Job Responsibilities will vary** |  | **Teyseer Security Service (Project-Hamad Medical Corporation Hospitality Security Department)**  Depending on the working environment, project, client/ customer demand. In general, I perform the following tasks:   * Planned and implemented staff development and in-sersvice (on and off job) training programs to enhance knowledge and skills. * Evaluated programs and monitored implementation and compliance with regulations to achieve objectives. * Scheduled educational activities, faculty lectures, training, seminars, presentation and departmental events to drive mission and values of institution. * Developed and implemented successful onboarding program. * Developed job-specific competencies and performance standards. * Facilitated virtual, in-person and blended learning sessions. * Conducted needs assessments such as training need analysis to identify gaps in performance and develop targeted learning solutions. * Trained and mentored all new personnel hired to fulfill various roles. * Analyzed and evaluated training effectiveness and program outcomes. * Established and maintained quality control standards. * Provided coaching and mentoring to employees. * Created and oversaw security training programs for operations. * Created, collected, and recorded data on trainees’ progress to determine next steps for student success. * Supported interaction between trainees during group work activities using guided conversation. * Offered feedback to other providers to effectively address trainees' needs. * Motivate students to learn new content and complete assignments to earn expected grades. * Developed and implemented lesson plans to reinforce learning concepts and skills. * Monitored progress of students and adjusted instructional strategies to meet specific needs more efficiently. * Applied differentiated instruction strategies to meet individual student needs. * Assessed student needs to determine appropriate level of required support. * Led small group sessions to help students review and practice concepts. |  |  | | --- | |  | |  | |  |  |  |  |  |  | | --- | --- | --- | --- | |  | **2016-02**  **Position:**  **patrolling (Mobile) Security Supervisor**  Duties, Job Responsibilities will vary  2014-02  **Position:**  Security Officer  2015-04  **Position:**  Security Supervisor  2016-12  **Position:**  Site Security Manager  Stark Security Service (Mobile Patrol) |  | **Stark Security Service (2014-2020)**  Conducted frequent security audits to identify potential problems related to physical security, staff safety, and asset protection.  Inspected security design features, installations, and programs to verify compliance with applicable standards and regulations.  Analyzed and investigated incidents alongside functional management and security supervisors.  Monitored work of contractors in design, construction, and startup phases of security systems.  Screened vendors and contractors before granting access to restricted areas within mall, construction site, hotels and schools.  Recorded incident reports with detailed accounts of occurrences.  Oversaw team of security officers and managed scheduling and performance evaluations.  Collaborated with management to develop security policies and procedures.  Prepared and submitted reports to keep management informed of security activities and developments.  Supervised and evaluated security staff performance to determine compliance with safety regulations.  Developed and implemented strategies to prevent and respond to security incidents.  Developed and implemented security policies and procedures to establish clear guidelines for operations and maintain quality standards.  Monitored and approved access control systems for accessibility to authorized personnel. |   2009-2011 **Access Concept Limited.**  **Position:** Safely transported passengers to their destinations in a Office Driver timely manner.  Maintained a clean and well-maintained vehicle.  Assisted passengers with loading and unloading luggage.  Communicated effectively with dispatchers and passengers to ensure smooth operations.  Delivered packages to customers' homes or businesses.  Ensured packages were delivered accurately and on time.  Maintained accurate records of deliveries.  **Education**     |  |  |  |  | | --- | --- | --- | --- | |  | 2004-08 - 2008-09  2001-09  2023-11  2023-09 |  | Bachelor of Science: (Political Science and Public Administration) Enugu State University of Science and Technology  Highfields Level 3-Train the Trainer  Conflict Resolution  Major Incidents Program  Diploma in workplace health and safety  NEBOSH IGC 123  IOSH (Managing Safely)  OSHA  Basic Fire Fighting (B F F)  Basic Life Support (B L S) |     **Accomplishments**    Managed physical security of over 540 employees across 18 locations resulting in 98% reduction in security incidents.  Implemented and managed access control and response team on training, resulting in 96% reduction in unauthorized access, unauthorized removal of client properties and thief.  Assist in developing security standard operating and procedures.  Developed and conducted off job training programs on access control, response and conflict management, customer care service, risk identification, repot writing, basic skills of security officer, facility orientation, social engineering, forensic psychiatric patient, cooperation orientation, company/client policies and procedure resulting, facility and job specific orientation with 100% staff participation and 97% customer/client satisfaction. |

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