# MUHAMMAD NAVEED UL HAQ

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Highly motivated Team Lead Rider with 2 years of logistics experience at Talabat Qatar (Feb 2022 - Jan 2024). Proven ability to manage and motivate teams, solve problems efficiently, and optimize daily operations. Strong communication and interpersonal skills in English, Urdu (native speaker), and Hindi. Eager to leverage experience to lead a team of riders and contribute to the company's success.

# **Experience**

- Delivery Driver, Talabat Qatar, Doha, Qatar February 2022 to January 2024
  - Delivered food orders efficiently, adhering to strict timeframes and ensuring customer satisfaction.
  - Developed strong navigational skills and knowledge of Doha an other areas of Qatar's geography.
  - Maintained a clean driving record and ensured the safety of myself and others on the road.
  - Interacted with customers in a professional and courteous manner.

# Skills

- Leadership and Team Management
- Problem-Solving and Decision-Making
- Communication in English, Urdu, and Hindi
- Customer Service (2years experience with Talabat Qatar)
- Time Management and Resource Planning
- Proficiency in MS Office / Google Suite (Google Sheets, Docs, Slides, Gmail etc.)
- Map Reading and Navigation

#### Education

F.Sc., BISE Rawalpindi, Pakistan -

## **Additional Information**

- Valid Qatari driving license (light vehicle).
- Ability to work under pressure, multitask, and work on rotational shifts.
- Strong work ethic and commitment to excellence.

## References

Available upon request.