

# CURRICULUM VITAE

## PERSONAL DETAILS

Name: **MUKUNDANE GILBERT**  
Date of Birth: 1<sup>st</sup> February, 1989  
Gender: Male  
Nationality: Ugandan  
Religion: Protestant  
Status: Married  
Tel: +256780606712 | +256752053773  
Passport No: A00344220  
Languages: English & Kiswahili  
Email: [mukundanegilbert@gmail.com](mailto:mukundanegilbert@gmail.com)



## CAREER OBJECTIVES

Am a hospitable, presentable and hardworking team player who possesses a high standard of personal appearance and hygiene. Always focused on making sure that every guest is served to the highest possible standards by having an outgoing, polite and professional attitude towards all patrons. Constantly working hard to ensure that guest expectations are met and that their time being served is a memorable experience.

## SKILLS AND ABILITIES

- Exhibiting leadership ability.
- Booking and checking in Guests.
- Training new hospitality staff on the establishments policies and procedures.
- Resolving customer complaints using conflict resolution skills.
- Monitoring financial results based on key performance indicators.

## WORKING EXPERIENCE

### **Floor Supervisor.**

**Living adventure Accor (Global Sports Event Qatar2022)**

**April, 2022 to date.**

### **Duties and Responsibilities.**

Shares in the responsibility for the overall performance of the store; and assists Store Management with generating.

Sales potential, recruiting and developmental staff, maintaining store appearance, controlling expenses and shortages.

### **Responsibilities:**

- Keeping hotel premises clean and organized, supervising housekeeping activity, coordinating room attendants, ensuring guest satisfaction and solving complaints. Other duties are inspecting guestrooms, responding to special guest requests and handling lost and found items.
- Organizing work flow and ensuring that employees understand their duties or delegated tasks.
- Monitoring employee Productivity and providing constructive feedback and coaching.

## **Driver**

### **Hotel Afriana**

**2016 – 2021**

#### **Responsibilities**

- Responsible for transporting guests to and from the hotel or resort.
- Maintaining the vehicle, such as filling up the gas tank, checking oil levels.
- Ensuring the vehicle is clean and in good working condition.

## **HOBBIES**

- Swimming
- Traveling
- Football
- Adventure

## **EDUCATIONAL BACKGROUND**

2016-2017 Uganda Hotel & Tourism Training Institute  
Certificate in Hospitality, Tourism and Travel

2012-2015 Universal College Mbarara  
High School Diploma

2008 Nombe Secondary School  
Uganda Certificate of Education

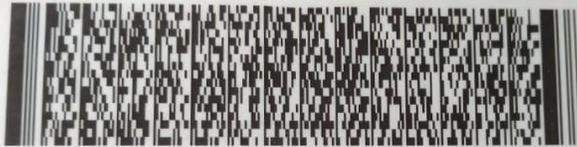
## **REFEREES**

1. Mr. David Chavchanidze  
Site Operations Manager (SOM)  
Qatar Global Sports Event 2022  
Contact: +97455892598 | [david.chavchanidze@accor.com](mailto:david.chavchanidze@accor.com)
2. Mr. Suruj Raj  
Site Executive Director Manager (SEDM)  
Qatar Global Sports Event 2022  
Contact: +97433535916.
3. Mr. Kasigazi Darius  
Director, UCARE International  
Contact: +256762581097.

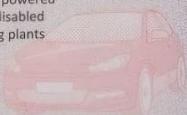

**UGANDA** COMESA **EAU** **DRIVING LICENCE**   
 PERMIS DE CONDUIRE

1 Name: MUKUNDANE  
 2 Other Name: GILBERT  
 3 Date of Birth: 01/02/1989 Gender: M  
 4d ID No: CM89027101FUYYG  
 4a,4b/11 Validity: 11/01/2023 - 10/01/2026  
 4c Issued By: UGANDA 12 Driver Restriction: NONE  
 5 Licence No: 12713404 Issue No: 01  
 9 Code: A B  
 10 First Issue: 31/08/2018 08/04/2015  
 12 Restriction: NONE NONE

 7 *Gilbert*



**GILBERT** THIS IS THE PROPERTY OF MINISTRY OF WORKS AND TRANSPORT OF REPUBLIC OF UGANDA

A1 	C 	<b>VEHICLE RESTRICTION</b> AT Automatic transmission ⚡ Electrically powered ♿ Physically disabled ⚙ Engineering plants	<b>DRIVER RESTRICTION</b> 👁 Corrective lenses 🦿 Prosthesis <b>PrDP CATEGORIES</b> P Passengers G Goods D Dangerous Goods
A 	CE 		
B1 	D1 		
B 	D1E 		
BE 	D 		
C1 	DE 		
C1E 	G 	AA06670328	

# Uganda National Examinations Board



This is to certify that the candidate named below sat for the Uganda Certificate of Education Examination in the year 2008, and qualified for the award of the

## Uganda Certificate of Education

### DIVISION II

THE CANDIDATE REACHED THE GRADE SHOWN IN THE SUBJECTS NAMED.

MUKUNDANE GILBERT (AGE 19) U0431/075

NOMBE SECONDARY SCHOOL P. O. BOX 26 MBARARA

	GRADE
ENGLISH	3 (THREE)
CHRISTIAN RELIG. ED	4 (FOUR)
HISTORY	6 (SIX)
GEOGRAPHY	4 (FOUR)
MATHEMATICS	7 (SEVEN)
AGRICULT PRINC & PRAC	5 (FIVE)
PHYSICS	6 (SIX)
CHEMISTRY	5 (FIVE)
BIOLOGY	5 (FIVE)
COMMERCE	4 (FOUR)

SUBJECTS NAMED: TEN SUBJECTS PASSED: TEN

Secretary  
Uganda National Examinations Board



Chairman  
Uganda National Examinations Board

Not valid without a hologram with the UNEB crest.  
Hold this document to the light to verify  can be seen through the paper.  
A thread is running vertically through the sheet.

U 2214960

(See overleaf)

2<sup>nd</sup> January 2023

## Certificate of Employment

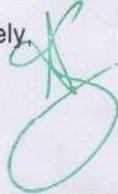
With this certificate we are confirming that Gilbert Mukudane, holder of passport number A00344220, was employed by The Living Adventure from 22 April 2022 to 31 December 2022 in the position of Floor Supervisor.

The Living Adventure, managed by Accor Hotels, was a special project mandated to operate the hospitality services in residential buildings and villa compounds throughout Qatar to host fans and visitors during the Football World Cup in Qatar from 18<sup>th</sup> November to 20<sup>th</sup> December 2022.

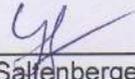
The 660 properties with a total of 66,872 rooms were serviced by 12,589 team members from 77 nationalities. The Living Adventure was the first project of its kind in the world.

With the successful completion of this project, we would like to thank Gilbert for the dedicated efforts and contributions to the success of this project and wish Gilbert the best for the future.

Yours sincerely,



Alaaeldin Saleh  
Managing Director



Ute Salzenberger  
Group Director of Talent & Culture

**UGANDA POLICE FORCE**

DIRECTORATE OF INTERPOL AND  
INTERNATIONAL RELATIONS,  
P.O.BOX.34203 Kampala,  
Tel:+256-414-500698,  
Email:interpol@upf.go.ug  
Website:www.upf.go.ug



Date: Tuesday, March 5, 2024  
Time: 10:14 AM

ENQ No:N28262/3/2024

**CERTIFICATE OF GOOD CONDUCT**

*This is to certify that according to the criminal records maintained in Uganda, MUKUNDANE GILBERT , holder of NIN Number CM89027101FUYG issued by the GOVERNMENT OF UGANDA has never been convicted of any criminal offence or come to adverse Police notice. The information on this certificate is as of the date of issue. The certificate is issued without any alteration or erasure and it is valid for six(6) months from the date of issue.*

  
AIGP GRACE AKULLO  
DIRECTOR INTERPOL AND INTERNATIONAL RELATIONS



\*WRASODPBUNQM\*

ذاليفنغ أدفنتشار  
THE LIVING ADVENTURE



## Certificate of Appreciation

THIS CERTIFICATE IS AWARDED TO

**Gilbert Mukundane**

In appreciation of an outstanding performance, continuous dedication, and valuable contribution to The Living Adventure managed by Accor goals during the Qatar Global Sports Event 2022.

Thank you for always striving towards Excellence and Amazing Delivery!

**Suraj Raj Poojary**  
Executive Housekeeper

**David Chavchanidze**  
Site Operation Manager

**Maia Metreveli**  
Cluster Director of Operations





