

CURRICULUM VITAE

PERSONAL DETAILS

Name: **MUKUNDANE GILBERT**
Date of Birth: 1st February, 1989
Gender: Male
Nationality: Ugandan
Religion: Protestant
Status: Married
Tel: +256780606712 | +256752053773
Passport No: A00344220
Languages: English & Kiswahili
Email: mukundanegilbert@gmail.com



CAREER OBJECTIVES

Am a hospitable, presentable and hardworking team player who possesses a high standard of personal appearance and hygiene. Always focused on making sure that every guest is served to the highest possible standards by having an outgoing, polite and professional attitude towards all patrons. Constantly working hard to ensure that guest expectations are met and that their time being served is a memorable experience.

SKILLS AND ABILITIES

- Exhibiting leadership ability.
- Booking and checking in Guests.
- Training new hospitality staff on the establishments policies and procedures.
- Resolving customer complaints using conflict resolution skills.
- Monitoring financial results based on key performance indicators.

WORKING EXPERIENCE

Floor Supervisor.

Living adventure Accor (Global Sports Event Qatar2022)

April, 2022 to date.

Duties and Responsibilities.

Shares in the responsibility for the overall performance of the store; and assists Store Management with generating.

Sales potential, recruiting and developmental staff, maintaining store appearance, controlling expenses and shortages.

Responsibilities:

- Keeping hotel premises clean and organized, supervising housekeeping activity, coordinating room attendants, ensuring guest satisfaction and solving complaints. Other duties are inspecting guestrooms, responding to special guest requests and handling lost and found items.
- Organizing work flow and ensuring that employees understand their duties or delegated tasks.
- Monitoring employee Productivity and providing constructive feedback and coaching.

Driver**Hotel Afriana****2016 – 2021****Responsibilities**

- Responsible for transporting guests to and from the hotel or resort.
- Maintaining the vehicle, such as filling up the gas tank, checking oil levels.
- Ensuring the vehicle is clean and in good working condition.

HOBBIES

- Swimming
- Traveling
- Football
- Adventure

EDUCATIONAL BACKGROUND


2016-2017 Uganda Hotel & Tourism Training Institute
Certificate in Hospitality, Tourism and Travel

2012-2015 Universal College Mbarara
High School Diploma

2008 Nombe Secondary School
Uganda Certificate of Education

REFEREES


1. Mr. David Chavchanidze
Site Operations Manager (SOM)
Qatar Global Sports Event 2022
Contact: +97455892598 | david.chavchanidze@accor.com
2. Mr. Suruj Raj
Site Executive Director Manager (SEDM)
Qatar Global Sports Event 2022
Contact: +97433535916.
3. Mr. Kasigazi Darius
Director, UCARE International
Contact: +256762581097.




UGANDA

COMESA
EAU

DRIVING LICENCE
PERMIS DE CONDUIRE





1 Name: MUKUNDANE

2 Other Name: GILBERT

3 Date of Birth: 01/02/1989Gender: M

4d ID No: CM89027101FUYG

4a,4b/11 Validity: 11/01/2023 - 10/01/2026

4c Issued By: UGANDA12 Driver Restriction: NONE

5 Licence No: 12713404Issue No: 01


9 Code: A B

10 First Issue: 31/08/2018 09/04/2015

12 Restriction: NONE NONE















DL

7 *Gilbert*



GILBERT

THIS IS THE PROPERTY OF MINISTRY OF WORKS AND TRANSPORT OF REPUBLIC OF UGANDA

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B1 	D1 
B 	D1E 
BE 	D 
C1 	DE 
C1E 	G 


VEHICLE RESTRICTION

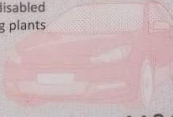
AT Automatic transmission

Electrically powered

Physically disabled

Engineering plants





DRIVER RESTRICTION

Corrective lenses


Prosthesis

PrDP CATEGORIES

P Passengers

G Goods

D Dangerous Goods



AA06670328

Uganda National Examinations Board



This is to certify that the candidate named below sat for the Uganda Certificate of Education Examination in the year 2008, and qualified for the award of the

Uganda Certificate of Education

DIVISION II

THE CANDIDATE REACHED THE GRADE SHOWN IN THE SUBJECTS NAMED.

MUKUNDANE GILBERT (AGE 19) U0431/075

NOMBE SECONDARY SCHOOL P. O. BOX 26 MBARARA

	GRADE
ENGLISH	3 (THREE)
CHRISTIAN RELIG. ED	4 (FOUR)
HISTORY	6 (SIX)
GEOGRAPHY	4 (FOUR)
MATHEMATICS	7 (SEVEN)
AGRICULT PRINC & PRAC	5 (FIVE)
PHYSICS	6 (SIX)
CHEMISTRY	5 (FIVE)
BIOLOGY	5 (FIVE)
COMMERCE	4 (FOUR)


SUBJECTS NAMED: TEN

SUBJECTS PASSED: TEN

Secretary
Uganda National Examinations Board



Chairman
Uganda National Examinations Board

Not valid without a hologram with the UNEB crest.
Hold this document to the light to verify  can be seen through the paper.
A thread is running vertically through the sheet.

U 2214960

(See overleaf)

2nd January 2023

Certificate of Employment

With this certificate we are confirming that Gilbert Mukudane, holder of passport number A00344220, was employed by The Living Adventure from 22 April 2022 to 31 December 2022 in the position of Floor Supervisor.

The Living Adventure, managed by Accor Hotels, was a special project mandated to operate the hospitality services in residential buildings and villa compounds throughout Qatar to host fans and visitors during the Football World Cup in Qatar from 18th November to 20th December 2022.

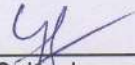
The 660 properties with a total of 66,872 rooms were serviced by 12,589 team members from 77 nationalities. The Living Adventure was the first project of its kind in the world.

With the successful completion of this project, we would like to thank Gilbert for the dedicated efforts and contributions to the success of this project and wish Gilbert the best for the future.

Yours sincerely,



Alaaeldin Saleh
Managing Director



Ute Salzenberger
Group Director of Talent & Culture

UGANDA POLICE FORCE

DIRECTORATE OF INTERPOL AND
INTERNATIONAL RELATIONS,
P.O.BOX.34203 Kampala,
Tel:+256-414-500698,
Email:interpol@upf.go.ug
Website:www.upf.go.ug



Date: Tuesday, March 5, 2024
Time: 10:14 AM

ENQ No: **N28262/3/2024**

CERTIFICATE OF GOOD CONDUCT

*This is to certify that according to the criminal records maintained in Uganda, **MUKUNDANE GILBERT**, holder of NIN Number **CM89027101FUYG** issued by the **GOVERNMENT OF UGANDA** has never been convicted of any criminal offence or come to adverse Police notice. The information on this certificate is as of the date of issue. The certificate is issued without any alteration or erasure and it is valid for six(6) months from the date of issue.*


AIGP GRACE AKULLO
DIRECTOR INTERPOL AND INTERNATIONAL RELATIONS





Certificate of Appreciation

THIS CERTIFICATE IS AWARDED TO

Gilbert Mukundane

In appreciation of an outstanding performance, continuous dedication, and valuable contribution to The Living Adventure managed by Accor goals during the Qatar Global Sports Event 2022.

Thank you for always striving towards Excellence and Amazing Delivery!

Suraj Raj Poojary
Executive Housekeeper

David Chavchanidze
Site Operation Manager

Maia Metreveli
Cluster Director of Operations





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