



MOATAZ MOHAMED BASHIER

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SUMMARY

Leveraged a successful track record in the logistics field. Throughout my career, I coordinated the supply chain efficiency of shipments, and field operations, and monetized key performance indicators. During operations, I ensured to reduce costs and maximize qualitative experience. Freelance experience in Photography, Videography, and editing

WORK EXPERIENCE

Egyptian European maritime company, Egypt 2021 - 2023

- Coordinated the reception and transportation of commercial ships
- Ship Supervisor within the Traffic Department at Alexandria Sea Port. Facilitates.
- seamless operations by liaising with all departments and managing interactions with foreign vessels

Azov egypt , Egypt 2020 - 2021

- Managed project timelines, reducing delivery times
- Coordinated the reception and transportation of commercial ships
- Ship Supervisor within the Traffic Department at Alexandria Sea Port. Facilitates.
- seamless operations by liaising with all departments and managing interactions with foreign vessels

Customer service , Sutherland , Egypt 2018 - 2019

- Call centers primarily focus on providing customer support and assistance. Representatives handle inquiries, resolve issues, and provide information to customers over the phone.
- Inbound and Outbound Calls: Inbound call centers receive incoming calls from customers seeking support or information. Outbound call centers make outgoing calls for various purposes like sales, surveys

Sales Associate colthes brand , falcon , Egypt 2017 - 2018

- work directly with customers, assisting them with their purchases, answering questions about products, and providing excellent customer service.
- creating visually appealing displays in retail stores to attract customers and showcase products effectively.
- handle inventory management, restocking shelves, and organizing merchandise in the backroom.

Marketing and Sales Executive E-Marketing 2017

- Uploaded and managed company Instagram accounts related to the sells of company products.
- Contacted client sot arrange the purchase and delivery for company products.

- equip home chefs and culinary enthusiasts with the highest quality tools and gadgets to enhance their cooking experience.
 - help customers find the perfect tools for their needs and preferences.
 - convenient ordering options and reliable delivery services.
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EDUCATION

bachelor degree
managment information systems
alexandria University

2017-2020

SKILLS

- Team
- leadership
- Teamwork
- Logistics
- Supply Chain
- Creativity
- Problem-solving
- Adaptability
- Excellent communication
- presentation
- negotiation skills
- Microsoft Platforms
- Time management
- Critical Thinking
- Strong interpersonal skills
- photography
- videography

LANGUAGES

- ENGLISH
 - ARABIC
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COURSES

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|---|-------------|
| • supply chain & logistics | 2024 |
| • Participation in Android Development track
(1 Million Arabs coder initiative and Udacity) | 2020 |
| • Digital library project about Egyptian knowledge bank | 2017 |
| • English phonetics and conversation
course,Cambridge standard training at British College, Alexandria | 2015 |
| • United Nations HUMAN RESORC | 2019 |
| • ICDL microsoft programs | 2018 |
| • Training as a Librarian at the Faculty of Arts, Alexandria University. | 2016 |