



EDUCATION

- Higher Secondary | 2007
Mim hss. Perode
- 2005 March
SIHS ummmathur. Vadakara. Kozikode

DRIVING LICENSE

- Qatar License | 2009
- Uae License | 2002

LANGUAGES

- Malayalam
- English
- Arabic
- Hindi

SKILLS

- Customer Service
- Salesmanship
- Logistics Management
- Inventory Control
- Vehicle Maintenance
- Communication
- Problem Solving
- Team Collaboration

PROFESSIONAL SUMMARY

Versatile professional with a strong background as a Driver and Sales Professional, I bring extensive experience in customer service, sales, and logistics management. Known for delivering exceptional service and maintaining high standards of vehicle safety and maintenance, I excel in managing inventory efficiently and building strong customer relationships. With a proactive approach to problem-solving and a commitment to operational excellence, I thrive in dynamic environments, contributing effectively to team success and organizational growth.

WORK EXPERIENCES

DRIVER CUM SALES COUNTER (2022-2023)
AGADEER CAFETERIYA, UAE

- Provided top-notch service at the counter, handled orders, and ensured customer satisfaction.
- Managed delivery schedules and routes efficiently for on-time customer service.
- Oversaw cafeteria stock levels and coordinated with suppliers for timely replenishment.
- Managed cash transactions, issued receipts, and maintained accurate records.
- Ensured delivery vehicle cleanliness and reported maintenance issues promptly.
- Adhered to traffic rules, prioritizing safety during deliveries.
- Supported cafeteria staff during peak hours, fostering a positive team environment.

SALES CUM DRIVER (2009-2021)
AL SHAM SUPER MARKET, QATAR

- Actively engaged in selling supermarket products and promoting special offers.
- Planned efficient routes for timely delivery of goods to customers.
- Built strong customer relationships, addressing queries and handling complaints.
- Monitored delivery vehicle stock levels and maintained accurate delivery records.
- Managed cash transactions during deliveries and ensured accurate cash handling.
- Conducted routine checks and maintenance of the delivery vehicle.
- Followed company policies for sales, delivery, and customer service to ensure operational efficiency.