

Qaisar Raza

Customer Service Representative

Summary

A passionate and customer-focused individual Leveraging strong written and verbal communication skills, as well as a commitment to providing excellent customer service experiences to take on tasks that contribute to customer satisfaction and loyalty.

Education

High School/Matric
Government School Gujranwala
Pakistan

Work Experience

Uber/Careem Driver May, 2014 - October, 2019
Uber
Safely and efficiently delivered multiple passengers daily. Demonstrated proficiency in navigation, utilizing GPS and other routing apps to determine the best routes.
Maintained a clean and safe vehicle to enhance the passenger experience.
Consistently received high ratings from passengers for excellent service.
Pakistan

Cashier July, 2019 - April, 2023
Shepherd Super Market
• Successfully handled cash register operations, customer service, and stocking duties in a fast-paced retail store.
• Greeted customers upon entry, provided product knowledge and assistance, and rang up purchases.
• Processed a high volume of payments accurately and efficiently using cash register and POS systems.
Qatar

Valid Qatar Driving License

Profile

Address
Qatar

Phone
50628169

E-mail
Qraza8500@gmail.com

Skills

Excellent Communication

Problem Solving

Customers Service Orientation

Active listening

time Management

Attention to detail

Languages

English : Fluent
Arabic : Fluent
Urdu : Fluent