



M.S. SHAKEEL AHAMED

PROFILE

Highly motivated sales associate with extensive customer service and sales experience. Outgoing sales professional with track record of driving increased sales, improving buying experience elevating company profile with target market.

CONTACT

PHONE:
+974 5994 8648

EMAIL:
ahameds309@gmail.com

LANGUAGES

English
Tamil
Sinhala
Hindi

OTHER INFORMATION

QID NO:
29914404554

Date of Birth:
04/09/1999

PASSPORT NO:
N8923625

PASSPORT EXPIRY:
13/07/2031

EDUCATION

Gampola Zahira College

- I have successfully completed the G.C.E. (Ordinary Level) Examination.
- I have successfully completed the G.C.E. (Advance Level) Examination in 2018.

OTHER QUALIFICATIONS

- Successfully completed HND in Business Management Course conducted by BCAS Kandy Campus.
- Successfully completed a Spoken English Course conducted by British College, Kandy
- Successfully completed a Computer Course.

WORK EXPERIENCE

Phone Shop, Gampola (One Year) Delivery Boy (Wholesale)

- Provided excellent customer service by assisting customers with inquiries, product selection, and technical support.
- Demonstrated deep knowledge of mobile phones, accessories, and related technologies to guide customers in making informed purchasing decisions.

Flash Electricals, Kandy Salesman June 2018 - 2020)


- Engaged with customers in a retail environment, providing expert product knowledge and guidance to assist them in making informed purchasing decisions.

Cashier [2021-2024] LULU GROUP INTERNATIONAL – QATAR

- Engaged with customers in a retail environment, providing expert product knowledge and guidance to assist them in making informed purchasing decisions.
- Successfully met and exceeded sales targets by implementing effective sales strategies and techniques.
- Developed strong relationships with customers to ensure repeat business and enhance customer satisfaction.

SKILLS

- Problem resolution
- Product knowledge
- Strong communication
- Customer service
- Teamwork

 I do hereby certify that the above-mentioned particulars are true and correct to the best of my knowledge and belief.

.....

Date

.....

Signature