

# Amir El-Hajji

## LIFT ENGINEER

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## Objective

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I am a dedicated and highly motivated professional with 12 years of experience as an engineer in the lift industry. I bring a strong work ethic, enthusiasm, and integrity to every role, consistently striving to meet and exceed expectations. I am now seeking to transition into a challenging career, where I can leverage my expertise while further developing my skills and contributing to the success of an organization. I am eager to take on new challenges that align with my career aspirations and commitment to my goals and aspirations.

## Experience

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### SUMMIT ELEVATOR | MAINTENANCE CALL OUT ENGINEER

**2021-2023**

Surrey based providers of lift maintenance, installation, and refurbishment services. At this organisation I specialised in emergency call outs. This was a fast-paced demanding role where I embraced the opportunity to develop communication skills with the diverse customer base and be part of a team who focused on delivering a high standard of customer service. This experience provided more opportunities to apply appropriate disciplines to enable deadlines to be met.

### BLUEBIRD CARE | PERSONAL ASSISTANT

**2021-2021**

Bluebird Care offer specialist home care services across the UK. The COVID-19 pandemic was a challenging time and work in the UK lift industry was severely affected by lockdown measures. I took this time to reflect on my career and develop interpersonal skills by working with the elderly and disabled clients. The experience gave me a greater insight, understanding and appreciation of the challenges that are faced daily by clients who are not fully mobile and independent in being able to live their lives.

### NOVA LIFTS | MAINTENANCE /CALL OUT ENGINEER

**2020-2021**

Privately owned, independent company that supply, install, service, maintain, repair, and modernise all types of lifts from passenger, vehicle, goods and platform lifts to scenic and bespoke lifts and mobility equipment in the UK. I developed experience of working with on high contractors on high end developments and continued to develop skills from the diverse customer base across 100 units that included police departments and care homes.

### CLASSIC LIFTS | SENIOR ENGINEER

**2019-2020**

A large independent UK national lift company providing professional lift maintenance, repairs, modernisations, and new lift installations from five regional centers. The company's specialism is in refurbishing and modernising lift installations. My responsibility as a Senior Technical Engineer was to manage the diverse customer base across 150 units that included care homes and the Houses of Parliament.

### STANNAH LIFTS | ELEVATOR ENGINEER

**2018-2019**

The UK's leading independent supplier of lift products. My responsibility as a Technical Engineer was to work as part of a team across units for a diverse customer base that included Network Rail,

London's Victoria and Paddington stations, Marks & Spencer, kitchen lifts for Mayfair restaurants and units in the homes of individual clients who were elderly and physically or visually impaired.

#### **THYSSENKRUPP ELEVATOR UK | MAINTENANCE ENGINEER**

**2017-2018**

One of the world's leading elevator companies, operating in 78 countries. My responsibility as a Service Engineer was to work as part of a team across 90 units and efficiently resolve issues (emergency call out, trapped lift passengers, scheduled maintenance etc) for commercial clients.

#### **EXPRESS LIFT ALLIANCE LTD | APPRENTICE LIFT ENGINEER**

**2011-2017**

Express Lift Alliance work in partnership with Otis to provide and maintain escalators. My responsibility as an Apprentice Engineer was learn and develop the requisite skills to service and repair lifts, manage call outs, and adhere to appropriate health and safety measures to manage jobs efficiently and deliver an excellent service that exceeded the expectations of customers.

### **Education**

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Stanmore College, London | 2010–2012

Harrow Construction Skills Centre, London | 2008–2010

Harrow High School & Sports College, London | 2006–2008

Roexth First and Middle School, London | 2000–2006

Gifford Primary School, London | 1996–2000

NVQ3 Diploma in Lift Servicing and Repairs.

BTEC Diploma in Construction, Art and Design,

Applied Science,

Design and Technology

Physical Education.

GCSEs in Maths, English Literature and Language, Science, Drama and Religious Education.

### **Skills & abilities**

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- Fluent in English and Moroccan Arabic while understanding all Arabic languages, with strong communication and organizational skills.
- Qualified engineer with managerial experience, demonstrating a proven ability to lead and collaborate effectively.
- Reliable team player with excellent interpersonal skills and a motivational approach to work.
- Responsible and honest, with a commitment to integrity, attention to detail, and adaptability.
- Experienced in industry health and safety regulations, ensuring compliance and promoting a safe working environment.
- Holder of a UK passport and full Qatar & full UK driving license, with the ability to meet strict deadlines and manage time efficiently.
- Creative contemporary 3D Artist

### **References**

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Available upon request.