

IBRAHIM LWANGA

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PERSONAL SUMMARY :

An efficient driver with about 3 years' experience safely transporting people and goods, expert in planning delivery routes and schedules, interpreting maps, and analysing traffic trends to determine the fastest routes. Ready to leverage soft skills like emotional intelligence and hard skills in implementing innovative delivery system to add on the company's development, served as a Light Vehicle Driver at Talabat Doha Qatar, where I always used to receive and dispatch client orders and ensured safety of the food orders, in the Logistics and Delivery Department at Talabat Doha main offices, also served as a Delivery Driver at Jumia Group Uganda, worked as a Personal Driver with Century Bottling Company Limited's Director where I had to implement Daily Schedules as designed by her.

PERSONAL INFORMATION:

Date of birth	:	19/12/1997
Nationality	:	UGANDA
Gender	:	Male
Marital status	:	Married
QID NO	:	29780000387
Languages known	:	English
Driving license	:	Valid Qatar License

WORK EXPERIENCE:

- **Talabat - Doha Qatar Jan 2022 - Present**

Light Vehicle Driver

Tasks performed include: Timely deliveries of customer orders, ensuring customer service, Updating Vehicle Log and Driving hours, preparing them in print and digital formats, reading maps and analysing traffic trends to identify the fastest routes saving the company over 26 hours, ensuring safely deliveries without damage to transported goods, Report Writing.

EDUCATIONAL QUALIFICATIONS :

- Kyambogo University 2018 - 2020
- Bachelor's Degree in Social work and Social Administration
- Onwards and Upwards Sec School 2015 - 2017
- Uganda Advanced Certificate of Education
- Onwards and Upwards Sec School 2011 - 2014
- Uganda Certificate of Education
- Bira Church of Uganda Primary School 2005 - 2011
- Primary Leaving Examination Certificate

KEY SKILLS AND COMPETENCIES:

- Excellent customer service and handling.
- Excellent writing and communication skills.
- Team work.
- Emotional Intelligence.
- Problem solving and decision making.
- Logical thinking and paying attention to details.

DECLARATION :

I hereby declare that the details given above are true and correct to the best of my knowledge and belief.

IBRAHIM LWANGA