

Daoues Ahmed

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Summary

Biomedical Engineer specializing in maintaining and servicing Roche medical automates at Roche Diagnostics. Proficient in troubleshooting and resolving technical issues to ensure optimal performance and client satisfaction. Possess a master's degree in biomedical engineering with a specialization in the management of connected medical device systems. Proven ability to deliver exceptional service while effectively managing and optimizing laboratory processes.

Experience

Roche diagnostics | Tunisia, Region center

Biomedical Maintenance Engineer | 11/2023 - Present

- Install laboratory automation systems for medical biology.
- Train users and technical teams on usage and maintenance.
- Perform preventive, corrective, and palliative maintenance.
- Provide application support for laboratory automation systems.
- Develop maintenance protocols, user manuals, and quality manuals.
- Maintain and develop client relationships, prospecting new markets and detecting new customer needs.

Decathlon | Tunisia, Sousse

Leader Sport | 05/2021 - 10/2023

- Ensured product availability and efficient stock management.
- Maintained store organization for seamless customer access.
- Ensured workplace safety for teammates and customers.

Internships

master's PFE Internship:

- Realization of an Electric Wheelchair with Voice Control

Center for Technical Studies of Biomedical and Hospital Maintenance, Sousse* March 2023 – June 2023

bachelor PFE Internship

- Creation of an Entry and Exit Control System

LEONI Wiring Systems, Messaadine Sousse* February 2021 – May 2021

Education

Higher School of Science and Technology of Hammam Sousse | Tunisia, Sousse

Master's Degree in Embedded System and Medical Equipment | 07/2023

Higher School of Science and Technology of Hammam Sousse | Tunisia, Sousse

Bachelor's Degree in Electronics and Automation | 07/2021

Skills

Customer service, Maintenance, MS Office, Time Management, Sales Experience, Stress Management

Languages

Arabic, English, French