

Mohammd Anawar

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Address: Al wukair - Qatar



Professional summary:

To gain an employment with an organization that offers me a consistently positive atmosphere to learn new skills, knowledge and implement them for the betterment of the business.

Work experience:

Cashier

Masskar Hypermarket wll. Al Rayyan-Qatar

August,2021- Present

- Welcomes customers, answers their questions, helps them locate items, and provides advice or recommendations.
- Checks prices, scans item, applies discounts and prints receipts to ring up customers.
- Balances and organizes cash register by handling cash, counting change, and storing coupons.
- Refunds payments for returns items, processes exchanges, and offers store credit to achieve customers satisfaction.
- Resolves customer complaints, guide them, and provide relevant information.
- Handles the POS (Point of Sale) system / Billing Counter efficiently.
- Participates in stock management and control.
- Prepares daily sales reports.
- Train new employees effectively.
- Inform customers of current store promotions to encourage additional sales purchases.

Education:

Diploma in Mechanical Engineering

Dr. K. N. Modi University, Rajasthan – India

2017 – 2020

High School

Shree Jansewa H. S. School, Siraha – Nepal

2016

Skills:

- Excellent customer service skills
- Outstanding communication and interpersonal skills
- Presentation skills
- Microsoft office
- Microsoft dynamics CRM and POS retail system
- Cash and card transaction management
- Forex currency management
- Time management
- Leadership
- Team works

Languages:

- Nepalese
- English
- Hindi
- Urdu
- Arabic

Interest:

- Learning a new skill
- Self-improvement
- Innovation and new technology