

## **SHAHROZ ALI**

#### **Contact**

#### Address:

Ward No.09, Block No.14, 68100, Sanghar, Pakistan

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#### Languages

English – C2 Arabic – C1

Urdu – C2

Punjabi – C2

#### **Summary**

I am Shahroz, a dedicated professional from Pakistan with a Bachelor's degree and extensive international experience. Over the past eight years, I have developed a diverse skill set working in the UAE and Oman. In the UAE, I gained valuable customer service and sales experience in retail stores. In Oman, I worked for two years in a logistics delivery company, enhancing my logistical and operational skills. Following this, I spent four years as a manager in a luxury handbags and shoes retail store, where I excelled in ordering goods, managing inventory, and dispatching orders. My varied experiences have equipped me with strong communication abilities, a client-focused approach, and a commitment to excellence in every role I undertake.

### **Skill Highlights**

- Project management
- Complex problem solver
- Customer Friendly
- Team Work
- Innovative
- Service-focused

# Experience

Sales Manager - 01/2016 to 12/2017 Baitou International, Ajman, UAE

- Outdoor marketing of mobile accessories.
- Relations with suppliers and retailors.
- Taking orders from retail shops.
- Dispatching orders.
- Managing social media pages of business.

**Delivery Driver** - 01/2018 to 12/2019 **Waslee Logistics**, Muscat, Oman

- Picking orders from warehouse, adding in the application software.
- Contacting with the customers and delivering to their doorstep.
- Collecting cod payments and managing return orders.
- Delivering at multiple locations

Sales Manager - 01/2020 to 12/2023 Shoes Point, Albarka, Oman

- Managing inventory and ordering new inventory.
- Sales at the retail showroom.
- Managing online sales on social media.
- Dispatching orders and managing of all return orders.

#### **Education**

Bachelor of Science (B.Sc) – 2010 - 2014 P.S.S.S Government Degree College Sanghar

# **Driving License**

Cars: B1 Gulf Driving License (Oman)

## **Digital Skills**

- Social Media Marketing
- MS Office
- Adobe Illustrator
- Social Media Management
- Adobe Photoshop
- Google Suite