



VINCENT AGUSIOMA MBAYA

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Work: 37 Industrial Area , 1186 Doha (Qatar)

ABOUT ME

With over 28 years of dedicated service in the transportation industry, I am a highly skilled and reliable bus driver known for my commitment to safety, punctuality, and exceptional customer service. My extensive experience spans urban, suburban, and rural routes, where I have consistently ensured the safe and timely transportation of passengers. I am adept at handling various types of buses and possess a thorough knowledge of traffic regulations and vehicle maintenance. Known for my excellent communication skills, I provide courteous assistance to passengers and handle emergencies with professionalism and composure. My unwavering dedication to safety and reliability has earned me a spotless driving record and numerous commendations for outstanding service. I am passionate about continuing to deliver top-quality transportation services and contributing positively to the community.

WORK EXPERIENCE

Contract Bus Driver

Mowasalat Karwa [29/08/2021 – 18/07/2024]

City: Doha | **Country:** Qatar

- Operate the bus safely and efficiently, following all traffic laws and regulations, and ensuring the safety of passengers and other road users.
- Follow designated routes and schedules, making timely stops at designated locations while adjusting for any unforeseen traffic conditions or delays.
- Provide assistance to passengers, including helping with boarding and alighting, ensuring they are seated safely, and addressing any queries or concerns they may have.
- Conduct pre-trip and post-trip inspections of the bus, reporting any mechanical issues or safety concerns to the maintenance team and ensuring the vehicle is clean and in good working condition.
- Respond appropriately to emergencies, including accidents or breakdowns, providing first aid if necessary, and following established protocols for reporting incidents.
- Deliver exceptional customer service, maintaining a courteous and professional demeanor, and handling any passenger complaints or issues with tact and efficiency.
- Maintain accurate records of daily activities, including trip logs, vehicle maintenance reports, and any incidents or irregularities encountered during the shift.
- Adhere to company policies and procedures, including those related to safety, dress code, and conduct, while ensuring compliance with relevant transportation regulations and standards.
- Communicate effectively with dispatchers, supervisors, and other drivers to relay important information about traffic conditions, delays, or other relevant updates.
- Participate in training programs and professional development opportunities to stay current with industry best practices, safety procedures, and advancements in vehicle technology.

Delivery Truck Driver

Supa Loaf Mini Bakeries [05/01/2015 – 30/07/2021]

City: Nairobi | **Country:** Kenya

- Delivered goods and products from the bakery factory to various destinations using designated delivery routes.
- Ensured timely and safe transport of goods while adhering to traffic laws and company safety regulations.
- Loaded and unloaded delivery trucks with products, ensuring proper handling and securing of items to prevent damage during transit.
- Verified inventory and ensured accurate delivery by cross-checking delivery orders with shipment contents.



- Maintained delivery records, including mileage logs, delivery times, and any discrepancies or issues encountered during deliveries.
- Communicated effectively with warehouse staff and customers to coordinate delivery schedules and resolve delivery-related issues promptly.
- Conducted routine inspections and maintenance checks on delivery vehicles to ensure they were in optimal working condition.
- Assisted in warehouse operations as needed, including picking orders, organizing inventory, and preparing shipments for delivery.
- Followed established procedures for handling hazardous materials or specialized equipment during transport, ensuring compliance with safety standards.
- Provided exceptional customer service by addressing inquiries, concerns, and complaints from customers professionally and promptly.

School Bus Driver

Accurate Group of Schools [10/01/2009 – 30/11/2014]

City: Nairobi | Country: Kenya

- Drove the school bus safely and efficiently, adhering to traffic laws and regulations, ensuring the well-being of students and other road users.
- Adhered to assigned routes and schedules, making timely stops at designated bus stops and adjusting for any traffic or weather conditions.
- Helped students with boarding and alighting from the bus, ensured they were seated safely, and addressed any questions or concerns they had.
- Performed pre-trip and post-trip inspections of the bus, identifying and reporting mechanical issues or safety concerns to the maintenance team.
- Handled emergency situations, including accidents or breakdowns, provided first aid when necessary, and followed protocols for reporting incidents.
- Ensured the bus was clean and presentable, performing routine cleaning and checking that the interior was free of hazards.
- Kept accurate records of daily activities, including trip logs, maintenance reports, and any incidents or irregularities encountered during shifts.
- Coordinated with school officials, dispatchers, and parents to provide updates on schedules, delays, or any issues affecting transportation.
- Adhered to school district policies and safety procedures, including those related to student safety, behavior management, and emergency response.
- Delivered exceptional customer service by maintaining a courteous and professional demeanor, addressing any student or parent concerns with tact and efficiency.

School Bus Driver

Trimams Academy [05/01/2003 – 30/11/2008]

City: Kitale | Country: Kenya

- Monitored and managed student behavior on the bus, enforcing rules to ensure a safe and orderly environment for all passengers.
- Conducted and participated in regular safety drills, including emergency evacuation procedures, to ensure preparedness for potential emergencies.
- Assisted younger or special-needs students with loading and unloading from the bus, ensuring their safety and comfort.
- Maintained detailed records of student attendance and behavior, and reported any significant issues or incidents to school administration.
- Worked closely with school staff and administration to address transportation-related issues and ensure the smooth operation of bus services.
- Ensured compliance with all local, state, and federal regulations related to school transportation and vehicle operation.
- Monitored fuel levels and ensured regular maintenance and servicing of the bus, coordinating with the maintenance team as needed.



- Communicated with parents regarding any changes in schedule, delays, or other relevant information affecting their children's transportation.
- Completed and submitted incident reports as required, documenting any accidents, injuries, or other notable occurrences during the route.
- Assisted in training and mentoring new bus drivers, sharing knowledge of best practices, safety procedures, and route management.

P.S.V Bus Driver

Forward Travellers Sacco Ltd. [05/10/1996 – 30/12/2002]

City: Nairobi | Country: Kenya

- Operated PSV buses on designated routes, ensuring adherence to schedules and safe transportation of passengers.
- Assisted passengers with boarding and disembarking, providing courteous and helpful service.
- Conducted pre-trip and post-trip vehicle inspections to ensure the bus was in optimal operating condition.
- Adhered to all traffic laws and company policies to maintain a safe driving environment.
- Handled fare collection, issued tickets, and provided accurate change to passengers.
- Communicated effectively with dispatchers and supervisors to report delays, accidents, or issues during transit.
- Maintained accurate records of trips, including mileage, fuel consumption, and passenger counts.
- Responded promptly and appropriately to emergencies, ensuring passenger safety during accidents or medical incidents.
- Ensured the cleanliness and tidiness of the bus interior, conducting regular cleaning and proper waste disposal.
- Provided information to passengers regarding routes, schedules, and any service changes or disruptions.

EDUCATION AND TRAINING

Fire Marshal Certificate

Mowasalt HSSE [22/08/2022 – 22/08/2022]

City: Doha | Country: Qatar

CNG & Electric Bus Handling & Operations

Mowasalat & Yutong Bus Services [05/01/2022 – 30/01/2022]

City: Doha | Country: Qatar

Defensive Driving

Karwa Academy [25/12/2021 – 30/12/2021]

City: Doha | Country: Qatar

Qatar Driving License

Karwa Academy [05/09/2021 – 28/11/2021]

City: Doha | Country: Qatar

BCE License

AA Kenya [25/10/1995 – 30/01/1996]

City: Nairobi | Country: Kenya

Kenya Certificate of Secondary Education

Lumakanda Boys High School [05/01/1989 – 30/11/1992]

City: Kakamega | Country: Kenya

Kenya Certificate of Primary

Lumakanda D.E.B Primary School [10/01/1979 – 30/11/1988]

City: Kakamega | Country: Kenya



DIGITAL SKILLS

Panel Beating Skills / Teamwork & Collaboration / Organization at Work / Problem-Solving Skills / Knowledge of Industrial Vehicle Structure / Usage of Repair and Painting Products / Attention to Detail / Effective Communication Skills / Patience and Adaptability / Continuous Learning / Defensive Driving / Time Management / Stress Management / Mechanical Aptitude

I am committed to ensuring the safety of my passengers through vigilant adherence to traffic laws and meticulous vehicle inspections. Reliability is paramount, and I strive to maintain punctual and efficient service, ensuring passengers reach their destinations on time. Exceptional customer service is also a cornerstone of my work, as I aim to create a pleasant and comfortable experience for all passengers. This motto encapsulates my dedication to providing the highest standard of transportation