

Summary

I am Shahroz, a dedicated professional from Pakistan with a Bachelor's degree and extensive international experience. Over the past eight years, I have developed a diverse skill set working in the UAE and Oman. In the UAE, I gained valuable customer service and sales experience in retail stores. In Oman, I worked for two years in a logisticsdelivery company, enhancing my logistical and operational skills. Following this, I spent four years as a manager in a luxury handbags and shoes retail store, where I excelled in ordering goods, managing inventory, and dispatching orders. My varied experiences have equipped me with strong communication abilities, a client-focused approach, and a commitment to excellence in every role I undertake.

Education

Bachelor of Science **(B.Sc)** –2012 - 2014

**Sindh university Pakistan**

Experience

**Sales Manager** - 01/2016 to 12/2017

**Baitou International**, Ajman, UAE

* Outdoor marketing of mobile accessories.
* Relations with suppliers and retailors.
* Taking orders from retail shops.
* Dispatching orders.
* Managing social media pages of business.

**Delivery Driver** - 01/2018 to 12/2019

**Waslee Logistics**, Muscat, Oman

* Picking orders from warehouse,
* Adding in the application software.
* Contacting with the customers and delivering to their doorstep.
* Collecting cod payments and managing return orders.
* Delivering at multiple locations

**Sales Manager** - 01/2020 to 12/2023

**Shoes Point**, Albarka, Oman

* Managing inventory and ordering new inventory.
* Sales at the retail showroom.
* Managing online sales on social media.
* Dispatching orders and managing of all return orders.

Driving License

Cars: B1 Gulf Driving License (Oman)

Digital Skills

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| --- | --- |
| * Social Media Marketing * MS Office * Adobe Illustrator | * Social Media Management * Adobe Photoshop * Google Suite |

SHAHROZ ALI

Contact

**Address:**

Ward No.09, Block No.14, 68100, Sanghar, Pakistan

**Phone:**

(+968) 95797281

**Email:**

[shahrozaulakh@gmail.com](mailto:shahrozaulakh@gmail.com)

Languages

English – C2

Arabic – C1

Urdu – C2

Punjabi – C2

Interpersonal Skills

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| --- |
| * Time Management * Adaptability * Customer Service Orientation * Collaboration and Teamwork * Service-Focused * Active Listening * Trustworthiness and Integrity |