










# Abdelkader Moulahi




Qatar doha





## Personal details

-  Abdelkader Moulahi
-  moulahiabdelkader1994@gmail.com
-  0097470703246
-  Doha  
4000 Doha
-  September 18, 1994
-  Tunisia
-  Qatari Driving license
-  Tunisia
-  Single

## Skills

- Using Computer in Communication 
- Microsoft Office 
- Volunteer work 
- Teamwork 

## Languages

- English 
- Frances 

## Education

**High school**  
Al khadra school, Sbietla tunisie

Jul 2008 - Jul 2009

## Employment

### Costumer services

Jul 2017 - Jul 2020

Festival city, Doha

Providing customer satisfaction survey reports Conducting face-to-face telephone or electronic customer surveys Helping customers overcome their problems and providing comprehensive and adequate answers to all their inquiries Receiving, cancelling and returning customer orders

### Salesman

Mar 2020 - Aug 2022

Al jamal Perfumes, Doha

Complete mastery of communication listening and persuasion skills  
Comprehensive knowledge of the product or service and following up on **what** competitors offer and the impressions of target customers about all of that  
Possess presentation **skills** and simplified explanation of product or service information Mastery of problem solving **skills** and professional handling during emergencies

### Driving

Sep 2022 - Present

limousine, Doha

9 years of experience driving a car Safely transporting and unloading goods from one place to another Keep the car clean Use maps and apps that show the best routes he can take to avoid heavy traffic Pick up customers

## Courses

### First aid

May 2024

1. Introducing participants to the basics of **first aid**
2. Enabling participants to be able to act in emergency situations that can occur anywhere and at any time.
3. Increase participants **skills** in providing vital assistance before paramedics arrive.
4. Enabling participants to know the cases of accidents

## Certificates

### First aid

May 2024

## Custom section

Provide excellent customer service to all customers Handling customer inquiries in a timely manner Building relationships with customers Leveraging product knowledge to answer customer questions Maintain customer account information and handle customer complaints. Provide feedback on customer satisfaction surveys Products and services sold and cross-sold Browse our customer service