**Educational Qualification:**

2014-2015 : Baccalaureate Level School Abu Shehab

2016-2018 : Group CFPNC Air and Sea Transport

**Contact Details:**

Email: imadefetri4@gmail.com

Cell: +974 3042 3485

**Address:**

Doha Qatar

**Personal Dossier:**

Date of Birth: 24/Jan/1997

Nationality: Morocco

Sex: Male

Marital Status: Single

**Computer Applications Proficiency:**

MS Office

MS Excel

 **Imade fetri** 

**Career Objective**

A versatile candidate aspiring to be an integral part of a reputed organization where I can showcase my skills and apply my knowledge in the areas of Sales, Marketing, Customer Service and Hospitality to achieve organisational goals.

**Core Competencies and Skills:.**

•Customer Service with Excellence.

•Complaints Resolution.

•Sales Representative

**Work Experience:**

**Customer Service Representative**

**Intelcia Group, Morocco**

**Tenure: January 2017 to October 2017**

•Processing orders and transactions and Checking product or service availability and Generate sales leads

**Home Agent**

**Swissport Airport Mohammed 5, Morocco**

**Tenure: October 2017 to November 2018**

•Recording Travellers, Checking baggage, Boarding Travellers, Guidance and support for transit passengers.

**Captain**

**Aspire Katara Hospitality, Qatar**

**Tenure: December 2018 to December 2020**

•Contribution to the smooth running of the service of a row by applying the standards of the chain.

**Direct Sales Representative**

**Kenzup, Morocco**

**Tenure: January 2021 to December 2021**

• Provide tailored product recommendations, address customer queries and establish strong relationships

**Uber Driver**

**Doha, Qatar**

**Tenure: March 2022 to June 2024**

• Picking up and Delivering customers.