



# Mohamed Junoos Mohamed Farsan

## Summary

A highly motivated and results-oriented professional with over 5 years of experience in store management, network administration, data entry, and customer service. Proven ability to manage daily operations, lead teams, deliver exceptional customer service, and handle financial transactions accurately. Possesses strong technical skills in network configuration, troubleshooting, and data management. Seeking a challenging position with growth potential and a competitive salary to leverage my skills and experience for career advancement.

## Employment

### Store Manager

Feb 2023 - Mar 2024

Darbybudler, Batticaloa

- Overseeing the daily operations of the store, ensuring smooth and efficient processes.
- Managing and motivating staff, including hiring, training, and scheduling
- Setting sales targets and implementing strategies to achieve them.
- Providing excellent customer service and addressing customer complaints.
- Managing inventory, ensuring adequate stock levels, and preventing losses.
- Handling cash and ensuring accurate financial transactions.
- Analyzing sales data and making informed decisions to improve store performance.

### Network Technician ( Intern)

Jul 2022 - Dec 2022

Cyber Tech Solution, Oddamavadi

- Network configuration, maintenance, and troubleshooting.
- Network monitoring for performance optimization.
- Implementing security measures.
- Maintaining network documentation.
- Providing end-user support and training.


### Data Entry Operator


Mar 2021 - Jun 2022


Solid Builders, Batticaloa | solidbuilders2012@gmail.com


- Entering project data
- Updating records
- Organizing and maintaining files
- Generating reports


## Personal details

 Mohamed Junoos Mohamed Farsan


 ysfarzan@gmail.com

 +97471471398

 Doha , Qatar

 November 11, 1997

 Male

 Sri Lankan

 linkedin.com/in/ysfarzan

 Passport No: N9475260

 QID: 29714409002

## Languages

English 

Sinhala 

Tamil 

Malayalam 

Hindi 

arabic 

## Skills

Cash handling

Customer service

inventory management

Network configuration

Troubleshooting

Data entry

Team leadership

POS systems

Sales data analysis

Store operations management

Maintaining network documentation

IT project management

System maintenance and updates

Database management

Network maintenance

- Verifying data accuracy
- Communicating with team members

### Cashier

**Dec 2018 - Jan 2021**

M.C.R. PHARMACY, Oddamavadi, Batticaloa | [pharmacymcr@gmail.com](mailto:pharmacymcr@gmail.com)

- Greeted customers and answered questions.
- Operated cash register and handled cash transactions.
- Processed payments (cash, credit/debit cards).
- Bagged or packaged purchases.
- Maintained a clean and organized work area.
- Assisted with stocking shelves or other tasks as needed.

## Education

### Bachelor of Science in Information Technology (OUSL)

**Nov 2023 - Present**

[Open University Sri Lanka Batticaloa](#)

Reading

### Higher national Diploma in Information Technology (SLIATE)

**Jan 2019 - Jun 2023**

[Advanced Technological Institute, Aarayambathi Batticaloa](#)

### Diploma in Information Technology with E-Commerce; Diploma in IT(international); diploma in E-commerce

**Dec 2014 - Apr 2015**

[Esoft Metro Campus, Batticaloa](#)

### Diploma in English; Diploma in English( DIE)

**Dec 2014 - May 2015**

[Esoft Metro Campus, Batticaloa](#)

### National Diploma in Information communication Technology

**Jan 2018 - Jan 2019**

[Vocational Training Authority, VTC- Vantharumoolai, Batticaloa](#)

### General Certificate of Education Advanced Level(GCE A/L)

**Jun 2018**

[Al-Hidhaya Maha Vidyalaya \( National School \), Meeravodai, Oddamavadi](#)

### Advanced Certificate in Information Communication Technology

**Jun 2021 - Dec 2021**

[SIBA Campus, Palkekele, Kundasale](#)

### Advanced Certificate in English

**Jun 2021 - Dec 2021**

[SIBA Campus, Palkekele, Kundasale](#)

### General Certificate of Education Ordinary Level (GCE O/L)

**Jun 2014**

[Al-Hidhaya Maha Vidyalaya \( National School \), Meeravodai, Oddamavadi](#)