ANSAR KUNNUMMAL

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SUMMARY

Seeking for a new positions to utilise my skills and abilities to information technology .Possesses a through knowledge of computer hardware and software applications.Has a Bachelor's Degree in Computer Application and 5 years of experience as an IT SUPPORT

WORK EXPERIENCE

IT support & Cashier (Restaurant in al wakra)

Jan 2023-Jan 2024

- Resolving daily billing service
- Helping new staffs with computers printers and applications.
- Adding new items to new applications and updates
- · Creating customer account

INO FAST LLP-IT SUPPORT ASSISTANT

2021

- Install and configure computer hardware software networks and applications
- Continuesly monitor and maintain systems and networks.
- Manage user accounts permissions, email, antivirus and spam
- Support the role out of new applications

TECAS IT GROUP PVT.LTD -IT SUPPORT

Feb 2018 - Jan 2020

- Install and configure computer hardware, software, networks and applications.
- Respond to technical support calls from other staff members or clients and communicate how to resolve issues
- keep a record of issues ,along with solutions,to refer back into future instances
- · Assigned to you install operating systems

EDUCATION

2016

Bachelor of Computer Application -BCA

University of Calicut

CERTIFICATIONS 2015

Microsoft certified system expert

Certification id:11587223

NEBOSH-International general certificate occupational health and safety

ADDITIONAL INFORMATION

VISA STATUS -VALID (TRANSFERRABLE WITH NOC) QID NO:29035654839 VALID QATAR DRIVING LICENCE