



Hassan hamdi

CUSCUSTOMER SERVICES

Contact

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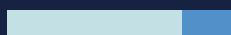
Language

✓ English

✓ Arabic

Skills Summary

Management Skills



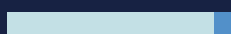
Digital Marketing



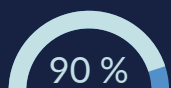
Critical Thinking



Project Management



Expertise



Graphic Design



Copywriting

About Me

I am a seasoned customer service professional with a talent for building strong customer relationships and resolving issues efficiently. My dedication to providing top-notch service, combined with excellent communication and multitasking abilities, allows me to handle customer inquiries and concerns effectively. I am committed to continuous improvement and thrive in dynamic, customer-focused environments.

Driving license, since 2008

Experience

drabzin al doha

Supervisor
2019 - 2024

- Direct the establishments operations.
- Elaborate the fortnightly Supervisor templates and
- Establishment's operations.

vodafone sales outdoors

Sales assistance
2017

- Make sure the visitors are satisfied and, if needed, resolve any
- grievances.
- Review work orders weekly and deliver the completion report
- to the head office in a timely manner.
- Oversee the security, safety and functionality for the various
- establishments.

al jaber group

Sales assistance

- Promoting the company's existing brands and introducing new
- products to the market.
- Analyzing budgets, preparing annual budget plans, scheduling
- expenditures, and ensuring that the sales team meets their
- quotas and goals.
- Researching and developing marketing opportunities and
- plans, understanding consumer requirements, identifying
- market trends, and suggesting system improvements to
- achieve the company's marketing goals.

Education

High School Level