



JAISAL THEROOR

CONTACT

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PERSONAL DETAILS

Nationality : Indian
Religion : Islam
Driving Licence : 28935651838
Place : Doha
QID : 28935651838
Visa Status : 15/10/2024

SKILLS

Information Technology Technical support



Customer Service/Support



Microsoft Office



Leadership



Problem Solving



Java, C, C++



OBJECTIVE

I am an experienced IT Support Technician in Qatar, and seeking employment with a fast-growing startup. I bring more than 5 years experience in IT Support with customer support role in the technology industry.

EXPERIENCE

IT Support/ Tech

Feb2014 -

Ganson infocom

July2017

- Monitoring and maintaining computer systems and networks
- Installation of Application, Solutions, Hardware devices and configuration of the solution as per the requirement and company instructions.
- Analyze user needs and software requirements to determine the feasibility of design within time and cost constraints
- Troubleshoot and resolve issues in existing software, Application, Hardware
- Installing configuring windows server, computer hardware and software, systems, networks, printers
- Manage engine service desk plus operational experience.
- Profile data (Mail and documents) Back and restore Skills.
- Desktop PC Assembling and Configuration
- Configuring and deliver support and troubleshooting Laptops, Tablets, Monitors, PC accessories, TVs, E-mail, and Telephone extension.
- Active Directory management Skills.
- Configuration and troubleshooting of Exchange/Office

LANGUAGES

English

Hindi

Arabic (Read and write)

Malayalam

ACTIVITIES

Social Media

Sports

365/Outlook/VMware/

- Knowledge of virtualization technologies VMware, Hyper-V
- Support and troubleshooting LAN/WAN, TCP/IP, equipment, and audio- visual equipment.
- Experience in Linux Operating System

IT Support /Tech

July2 019 - Sept

Riya reprographics

2020

- Support and troubleshooting LAN/WAN, TCP/IP equipment, and audio video equipment
- Installation and maintenance related to all hardware and software in Institutions (Schools, Colleges)
- Support and managing in Smart class rooms (interactive board and projectors)

IT Technical support

Dec2020 - April

Cluster Security services/ Cad

2024

- Maintenance in Parking management systems. Ticket barrier/ ANPR/POF
- Maintenance in CCTV cameras with PTZ
- Installation and maintenance access control systems with motion detection.

EDUCATION

Master Of Computer Application MCA

2016

Bharatiyar University

First Class

Microsoft Professional MCSE ID 11565838

2015

Microsoft Certified

Diploma in Network Engineering

Keltron- University of Calicut

PROJECTS

Arkaz Tower Marina dist Lusail City

July 2021 to Nov 2021

Thumama Stadium

Dec 2021- Jan 2022

Intercontinental Hotel, Al Qassar

jan 2022-Mar 2022

Old Doha Port

April 2022- June 2022

The View Hospital

July 2022- September 2022