



# JAISAL THEROOR

## CONTACT

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## PERSONAL DETAILS

Nationality : Indian  
Religion : Islam  
Driving Licence : 28935651838  
Place : Doha  
QID : 28935651838  
Visa Status : 15/10/2024

## SKILLS

Information Technology Technical support



Customer Service/Support



Microsoft Office



Leadership



Problem Solving



Java, C, C++



## OBJECTIVE

I am an experienced IT Support Technncian in Qatar, and seeking employment with a fast-growing startup. I bring more than 5 years experience in IT Support with customer support role in the technology industry.

## EXPERIENCE

### IT Support/ Tech

Feb2014 -

Ganson infocom

July2017

- Monitoring and maintaining computer systems and networks
- Installation of Application, Solutions, Hardware devices and configuration of the solution as per the requirement and company instructions.
- Analyze user needs and software requirements to determine the feasibility of design within time and cost constraints
- Troubleshoot and resolve issues in existing software, Application, Hardware
- Installing configuring windows server, computer hardware and software, systems, networks, printers
- Manage engine service desk plus operational experience.
- Profile data (Mail and documents) Back and restore Skills.
- Desktop PC Assembling and Configuration
- Configuring and deliver support and troubleshooting Laptops, Tablets, Monitors,PC accessories, TVs, E-mail, and Telephone extension.
- Active Directory management Skills.
- Configuration and troubleshooting of Exchange/Office

## LANGUAGES

English

Hindi

Arabic (Read and write )

Malayalam

## ACTIVITIES

Social Media

Sports

365/Outlook/VMware/

- Knowledge of virtualization technologies VMware, Hyper-V
- Support and troubleshooting LAN/WAN, TCP/IP, equipment, and audio- visual equipment.
- Experience in Linux Operating System

### IT Support /Tech

July2 019 - Sept

Riya reprographics

2020

- Support and troubleshooting LAN/WAN, TCP/IP equipment, and audio video equipment
- Installation and maintenance related to all hardware and software in Institutions (Schools, Colleges)
- Support and managing in Smart class rooms (interactive board and projectors )

### IT Technical support

Dec2020 - April

Cluster Security services/ Cad

2024

- Maintenance in Parking management systems. Ticket barrier/ ANPR/POF
- Maintenance in CCTV cameras with PTZ
- Installation and maintenance access control systems with motion detection. (SALTO, BOSCH)

## EDUCATION

### Master Of Computer Application MCA

2016

Bharatiyar University

First Class

### Microsoft Professional MCSE ID 11565838

2015

Microsoft Certified

### Diploma in Network Engineering

Keltron- University of Calicut

## PROJECTS

### Arkaz Tower Marina dist Lusail City

July 2021 to Nov 2021

### Thumama Stadium

Dec 2021- Jan 2022

### Intercontinental Hotel, Al Qassar

jan 2022-Mar 2022

### Old Doha Port

April 2022- June 2022

**The View Hospital**

July 2022- September 2022