



Ridha Zaghdoudi

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Qatar Doha

Professional Summary

Dynamic professional with a proven track record in customer service and safe driving, honed across roles at Al Ahli Hospital and other leading organizations. Excelled in enhancing customer satisfaction and streamlining delivery processes, showcasing exceptional problem-solving abilities and a commitment to excellence. A quick learner and hardworking individual, adept at maintaining high-quality standards and driving operational success.

Skills

Problem-Solving	Hardworking and Responsible
Customer Service	Safe Driving
Quick Learner	

Work History

10/2022 - Current
Food Delivery Driver
Al Ahli Hospital

Loading transportation and delivering foods to clients in a safe timely manner.
Providing excellent customer service, answering questions and handling complaints from clients.
Adhering to assigned routes and following time schedules.
Maintain communication with management to be informed of any changes of delivery, route or schedules.
Keep company vehicle clean and ensure it is well maintained and is ready to drive.

09/2021 - 09/2022
Merchandiser
Winner for Food, Doha

Marketing the product to the malls.
Check all the product (expiration date, product validity, available quantity).
Make the inventory.
Make the orders.
Organize the display of our products.

08/2014 - 08/2021
Delivery Van Driver
Planet Medical Center, Doha

Deliver high quality products to our customers in a safe and timely manner.
Follow delivery driving routes and time schedules.
Load and unload items from vehicles.
Review orders before delivery to ensure that orders are complete.
Establishes and maintain outstanding relations with customers.
Notify supervisor about any major repairs and maintenances.
Follow local and state driving laws and road regulations.

06/2012 - 06/2014
Supervisor
Nnsak Hospitality, Doha

Supervise cleaning crew employees.
Ensure employees are managed efficiently.
Organize daily transportation to and from worksites.
Coordinate the schedules of all the staff with the customers.
Ensure that quality work is maintained at each site.

Education

High School Diploma, *Ain Drahem School*, Tunisia