MAYA KTEISH

SIDON , LEBANON

Temporarily in QATAR

L +974 7472 3540

29/08/1979



Professional profile:

A motivated professional, skilled communicator and negotiator, she is particularly attentive to providing superior customer service. Able to leverage an in-depth knowledge of products and services to create customer-friendly solutions, she can count on undisputed managerial skills and talent in relating to the public and the different levels of the company.

Experience:

<u>06/2022 – present : B Positive (Medical company)</u>

Sales person:

- On ground salesperson, professionally promote products to get newcostumers.
- Follow up the orders from the warehouse to recipient.
- After sale service to maintain healthy relationship with customers.

<u>05/2020-05/2022</u>: Klean(Cleaning, Sanitizing and pest control company)

Sales person:

- Conduct presentations to demonstrate to potential clients thebenefits of our products.
- Assist to the sales team in the registration of the costumer's records and orders received.
- Arrange appointment with costumers and prospects to discuss newproducts and services.

<u>05/2019 - 04/2020 :</u> Green lab(Cleaning, Sanitizing and pest control company)

Sales person:

- Create quotes based on specific need of the costumer .
- Track stock warehouse inventory and shipment management.
- Use appropriate sales strategies to ensure customer loyalty.

04/2013-03/2019: Abou Merhi Charity Institution

Housekeeping Supervisor:

- Assigned to environmental service sections, with direct oversight of over 20 employees.
- Directed by daily operation of the planning, organizing andevaluation of hospital sanitation.
- Trained new staff on the cleaning procedure, paying attention todetails, making sure all rooms are clean and tidy.

Education:

1982-1995: Saida Public School for Girls

Diploma in Humanity

Skills And Competencies:

- Microsoft Office
- Marketing Strategies
- Organization Skills
- Problem-solving Skills
- Ability to manage customersand suppliers

Languages:

• Arabic: Native

• **English:** Fluet