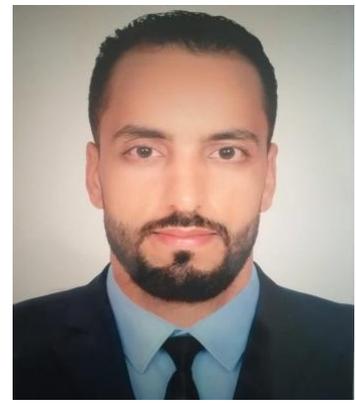


Personal information :

- **First name** : RACHID
- **Last name** : DRAOUY
- **Nationality** : Moroccan
- **Marital status** : Single
- **Date of birth** : 23/05/1992
- **Phone number** : +97430407892
- **Email** : rachid.draouy92@gmail.com

- **Qatar Residence (QID) with Transferable (NOC)**
- **Qatar driving license .**



Summary

- ❖ DRAOUY RACHID, I'm 30 years old , currently living in QATAR I'm looking for better opportunities.

I am comfortable working with teams, collaborating with colleagues , sharing experiences and learning from others . I have experience as sales associates in multi- branches company in Morocco. I adapted well to offering excellent customer service, develop positive relations with them .

Work Experience

- ☀ **August 2023 – present: Driver in a Qatar CONSOL Company.**
 - **Picking and dropping the staff from the accommodation to work place.**
 - **Loading and unloading all the materials from the factory.**

- ☀ **March 2023 – August 2023: Cielo Hotel & Restaurant Lusail.**
 - Greet customers and present Menus.
 - Take and serve food/drinks.
 - Check that customers are satisfied with their meal.
 - Provide excellent customer service.

- ☀ **October 2022 – March 2023: World Cup FIFA 2022 Qatar.**
 - I Work with police in the FIFA world cup security and safety force.
 - Assisting in organizing and protecting against riots inside and outside the stadium.

- ☀ **2016 – 2022: Sales Associate at Nobel Pharma, Casablanca, Morocco.**
 - Selling medicine related products and beauty.
 - Approach customers with confidence and a smile.
 - helping the customers to find what they need and make relationships with them.
 - Responsible for the stocks controlling and managing deliveries.
 - Managing products display for overview and Handling stock.

☀ **2014 – 2016: Sales associate at Decathlon, Casablanca, Morocco.**

- Promoting the Brand.
- Engaging and providing passionate service to customers who are visiting our store.
- Selling Sport cloths and shoes and accessories (**running, training, football, basketball...**)
- Arrange display and pull-out Items.

☀ **2013 – 2014 : Cashier at Marwa store for Women street fashion , Casablanca , Morocco.**

- Operating the cash register and handling cash transactions with customers.
- Scanning goods and collect payments.
- Issuing receipts, refunds, exchange.

Education and Training

- ☀ March 2023: certificate in the security and safety program in sport events (FIFA Qatar world Cup 2022)
- ☀ **May 2016** : Orientation and Certificate for selling Medicine and Beauty Products.
- ☀ **2011-2012** : Baccalaureate Degree in Litterature from Al Morabitin High School, Casablanca , Morocco.

Computer knowledge

- ☀ Excel, Word, Power point.

Languages

- ☀ Arabic: Excellent Spoken/Writing
- ☀ English: Good Spoken/Writing
- ☀ French: Good Spoken/Writing

Skills

- ☀ Coping with pressure
- ☀ Team player
- ☀ Critical thinking and problem solving
- ☀ Flexibility

Rachid Draouy