Mohammad Abdul Quadeer Zubair

Contact Information:

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Date of Birth: 23/02/1974
Nationality: Indian
Passport Number: W3995309

Visa Type: QID (27435646961) valid till 15/12/2024

License: LMV valid Qatar License

Languages: English, Arabic, Hindi, Urdu, Telugu, Malayalam (basic)

Professional Summary

Dynamic and results-oriented professional with over two decades of experience in diverse roles across multiple indus- tries. Proven track record of leadership, team collaboration, and customer service excellence. Proficient in multiple languages, with a strong ability to adapt to different cultural and business environments.

Work Experience

Immigration Consultant / Visa Counselor

A TO Z Visa Consultancy & Immigration Services

2022-2023

- prepared all fee quotes and any information required by clients, colleagues, or authorities; submitted to Head
 Immigration Consultant for approval
- Represented people applying for entry into the country ,Assisted clients in obtaining Visas, Green cards, and other documentation required
- Assumed full responsibility for all Immigration issues and operations remaining up to date with any changes to leaislation

Courier Delivery Agent/Coordinator

Rapido, India 2020 - 2022

- Efficiently managed delivery operations, ensuring timely and accurate distribution of packages to customers.
- Coordinated with team members to optimize delivery routes and streamline processes, resulting in improved efficiency and customer satisfaction.
- Implemented quality control measures to maintain high service standards and minimize errors in delivery oper- ations.

Channel Partner

Etisalat and DU, UAE 2012 - 2020

- Cultivated and maintained strong partnerships with key stakeholders, driving revenue growth and market ex- pansion for telecommunications products and services.
- Developed and executed strategic marketing initiatives to promote brand awareness and drive customer acqui-sition.
- Provided comprehensive product training and support to sales teams, enhancing their product knowledge and sales effectiveness.

Team Leader

Baskin Robbins, UAE 2004 - 2012

 Led a team of staff members, providing guidance, coaching, and motivation to achieve sales targets and deliver exceptional customer service.

- Implemented inventory management systems to optimize stock levels and reduce wastage, resulting in improved cost efficiency.
- Fostered a positive work environment by promoting teamwork, communication, and employee development initiatives.

Store Keeper

Zurel Bouquet Net, Amsterdam

1999 - 2003

- · Managed inventory control processes, ensuring accurate stock levels and timely replenishment of goods.
- Implemented organizational systems to streamline storage and retrieval processes, enhancing operational
 effi- ciency.
- Conducted regular inventory audits to identify discrepancies and implement corrective actions to minimize losses.

Salesman cum Store Keeper

AL ZUHAIRAN TRADING (NATIONAL PANASONIC), Saudi Arabia

1992 - 1998

- Provided personalized sales assistance to customers, addressing inquiries and promoting products to meet their needs.
- Managed store operations, including inventory management, cashier duties, and merchandising, to ensure smooth daily operations.
- Developed strong product knowledge to effectively communicate features and benefits to customers, resulting in increased sales revenue.

Skills

- · Leadership and Team Management
- Customer Service Excellence
- · Multilingual Communication (English, Arabic, Hindi, Urdu, Telugu, Malayalam)
- Sales and Marketing Strategy
- Inventory Management
- · Strategic Partnership Development
- Process Optimization
- · Cross-Cultural Adaptability
- · Problem-solving
- · Time Management

I hereby declare that all the above information is correct and accurate.

Mohammad Abdul Quadeer Zubair