

SHAFIK KABUGO

Doha Qatar.

Nationality: Ugandan.

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Marital status: Married

Gender: Male

Field of interest; **Driver.**



CAREER OBJECTIVE;

To endeavor and excel in all fields as a valued team contributor in all challenging dynamics and progressive organization that utilize and enhance my accumulated skills, experience and knowledge while upholding the highest ideals of integrity, honesty, dedication and professional ethics

STRENGTHS; Emotional intelligence, Focus, Empathy and understanding, Product knowledge, Self-confidence and self-assurance, Strategic thinking, Organized and efficiency.

WORK SKILLS; Driving skills, cash handling, credit card processing, POS system operation, cross and upselling, Keep customers as comfortable as possible, good communicating skills and professional manner, time management, Good at problem solving without giving excuse, team building abilities.

WORK EXPERIENCE;

Company: Pret A Manger Restaurant. Qatar [2023 up to date].

Position; Driver

Responsibilities and duties.

- Loading, conveying and delivering food items to different customers in a timely manner
- Buying needed products from supermarkets as requested by the manager on duty.
- Counting and verifying all products before leaving the warehouse
- Coordinating with management and other department to ensure customer satisfaction
- Inspecting containers to ensure they are good enough to present for delivery to customers
- Maintaining vehicle and food dispensing equipment
- Delivering the food items using commercial vehicle safely and efficiently
- Listening to customer complaint and reporting to the concerned manager
- Collecting empty container pan for centers
- Maintaining cleanliness inside and outside the vehicle
- Maintaining proper inventory for specific deliveries
- Log transport details, processing order paperwork, and payment transactions.

Company: Marriott Marquis Hotel. Qatar [2022]. FIFA WORLD CUP PROJECT

Position; Guest Driver

Responsibilities and duties.

- Transporting clients and packages to and from destinations
- Arriving at destinations on schedule
- Fulfilling administrative needs, like office pickups
- Research and plan for traffic, construction and weather delays
- Using of navigation applications to determine the best route
- Interacting with clients professionally at all times
- Ensuring that the vehicle is always fueled and ready for use
- Arranging for vehicle repairs as needed
- Keeping mileage records and repair records up-to-date.

Company: Kentucky Fried Chicken [K F C]. Qatar.2016 upto 2022

Position; Car Delivery Driver

Responsibilities and duties.

- Managing multiple orders, delivery locations, and customers at the same time
- Delivering orders within an optimal period of time, ensuring freshness of food and respect for customer preferences
- Safely operating a vehicle in all types of weather conditions
- Navigating local streets and highways efficiently using GPS
- Communicating clearly with customers and food service employees, demonstrating an eagerness to work through any issues or points of confusion
- Verifying orders before each delivery and maintaining a detailed, comprehensive delivery log.

Company; Gorilla and Safari Tours. Uganda. 2013 up to 2016.

Position; Tourist Driver

Responsibilities and duties'

- Safely operating the tour vehicles along predetermined routes, adhering to all traffic laws and regulations.
- Providing informative and engaging commentary about landmarks, historical sites, and local attractions.
- Performing pre-trip and post-trip inspections of the vehicle to ensure it is in proper working condition.
- Managing the boarding and debarking of passengers, ensuring a smooth flow and accounting for all individuals.
- Handling ticket sales, reservations, and confirmations for the tour, including processing payments and issuing receipts.
- Coordinating with tour operators or event planners on scheduling, route adjustments, and specific group needs.
- Maintaining cleanliness and orderliness inside the vehicle throughout the tour to ensure a pleasant environment for passengers.
- Responding to emergencies or unexpected situations, such as medical incidents or vehicle malfunctions, in a calm and efficient manner.

EDUCATION.

Certificate in Computer Science at YMCA. (2013).

Central Academy Kawempe [Uganda Advanced Certificate of Education] (2011).

LANGUAGES.

English fluent.

Luganda native.

REFERENCES.

Mr.Najib Kalungi

Supervisor Kentucky Fried Chicken { k f c }

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